



As part of HAPCAP (Hocking Athens Perry Community Action), we serve all residents, workers and visitors in Hocking County and the City of Logan.

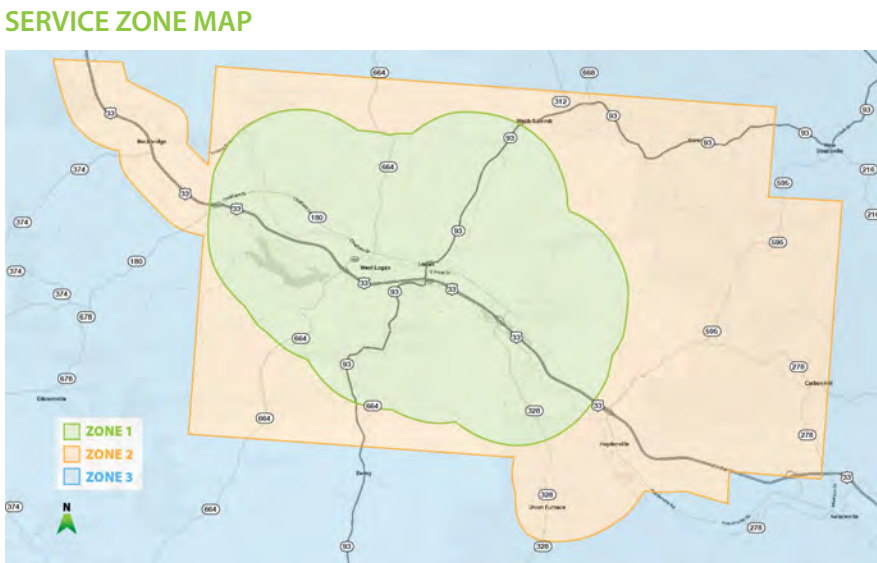
ADVERSE WEATHER CONDITIONS
Logan Public Transit is committed to maintaining regular service during adverse weather conditions. However, as safety is our primary concern, we reserve the right to delay or cancel service when necessary. In the event of service changes, we will directly notify passengers who have scheduled appointments. Additionally, all service updates will be announced on 98.3 FM radio.

PERSONAL CARE ATTENDANTS
A Personal Care Attendant (PCA) assists passengers who require help during their ride. PCAs travel free of charge when accompanying a passenger. When scheduling a trip, passengers must notify the dispatcher if they will be traveling with a PCA.

SERVICE ANIMAL POLICY
Logan Public Transit permits service animals to accompany individuals with disabilities in vehicles and transit facilities. The dispatcher must be informed that a passenger will be accompanied by a service animal when the trip is scheduled.

PASSENGER ASSISTANCE
Logan Public Transit provides curb-to-curb service, with door-to-door assistance available upon request. For door-to-door service, drivers will escort passengers between the main entrance doors of their origin and destination. To ensure passenger and driver safety, all walkways, pathways, and ramps must be clean and free of hazards, including ice and snow. For safety reasons, drivers are not permitted to enter passengers' homes. Our vehicles are equipped with wheelchair lifts that can safely accommodate up to 600 pounds. For passenger safety, Logan Public Transit may decline service to individuals whose combined weight with their wheelchair exceeds this 600-pound limit.

OUR SERVICE AREA
Logan Public Transit makes stops anywhere in Hocking County. We serve Haydenville, Carbon Hill, Rockbridge, Union Furnace, Laurelville, and everywhere in between.



Same-day ride requests are accepted on a time-and-space-available basis at double the applicable rate.

TO SCHEDULE A RIDE
Call Logan Public Transit at (740) 385-6999 between 8:00 am and 5:00 pm Monday through Friday. 24-hour advanced notice is required for regular fares.

The fare a rider pays is based on where they travel within our three travel zones, and the ticket type.

Ticket Type	Zone 1	Zone 2	Zone 3
General Public	\$2.00	\$3.00	\$4.00
Senior Citizens/ People with Disabilities	\$1.00	\$2.00	\$3.00
Children	\$1.00	\$2.00	\$3.00

- When you travel within the same zone, you will pay the zone rate above.
- When you travel from one zone to another, you pay the highest zone rate. For example: traveling between zone 1 and zone 2? Pay zone 2 rate.

To receive the elderly or disabled rate, riders must present a discount identification card. To acquire a card: (a) senior citizens (65+) must complete an application and show proof of age (b) people with disabilities must complete an application and have it signed by a certified health professional. Contact the Transportation Services Manager at (740) 385-6999 for more information.

Rider will be billed for the highest zone your travel occurs in. (See Ticket Type chart for details.)

PASSENGER EXPECTATIONS

Disruptive behavior will not be tolerated on Logan Public Transit vehicles. This behavior is unfair to other passengers and may distract the driver. If a passenger becomes disruptive, the driver will ask them to stop immediately. If the behavior continues, the driver will report the passenger to the dispatcher, who may involve law enforcement. The passenger will be taken to the nearest public location and asked to leave the vehicle. Repeated or serious offenses may lead to denial of future service at the discretion of the Transportation Services Manager.

CONTRACTS

Under contract, Logan Public Transit can offer services outside its regular service area and hours of operation. Contact the Transportation Services Manager at (740) 385-6999 for more information.

SEATBELTS, MOBILITY AID SECUREMENT AND CHILD RESTRAINT SEATS

All passengers must wear seatbelts while riding Logan Public Transit vehicles, and drivers will assist those who request help. For wheelchair users, chairs must be secured using a four-point tie-down system. Seatbelt requirements may be waived when a passenger has a medical condition that prevents seatbelt use. Children must ride in a safety seat until they are 4 years old and weigh at least 40 pounds. Children ages 4-8 who are no longer in a car seat must use a booster seat until they reach 4'9". Children and teens ages 8-15 who are not in booster seats must use adult seat belts.

Title VI & ADA Statements

This service complies with Title VI and Civil Rights and Regulations and does not discriminate against any person on the basis of race, color, national origin, religious belief, sexual orientation, income, disability, or age.

This service operates in compliance with Title II of the ADA Act and does not discriminate on the basis of disability.

Title VI, ADA and Reasonable Modification Complaint Contact

Comments, suggestions and complaints, including Title VI, ADA and requests for Reasonable Modifications, please contact: Transportation Services Manager, (740) 385-6999.

Reasonable Modification Notice

Individuals needing accommodation or modification must notify Logan Public Transit of the request when making a reservation. Attempts will be made to honor all reasonable modification requests.

NO-SHOWS AND CANCELLATIONS

A no-show occurs when a passenger does not cancel and does not appear within five minutes of the vehicle's arrival at the point of pick-up, provided the vehicle arrives within the "on-time" service window (15 minutes before or after the scheduled pick-up time).

A cancellation occurs when a client calls the dispatch office at least two hours before their scheduled pick-up to cancel a ride. You may leave your cancellation on the answering machine during non-business hours. Please provide the date and time of your call with your cancellation message.

A ride canceled less than two hours in advance will be considered a no-show. No-shows and late cancellations cause service delays and denial of service to other passengers. Excessive no-shows and cancellations will be tracked by the dispatcher and treated in accordance with Logan Public Transit Policy.

GENERAL INFORMATION

- Vehicles will arrive within the on-time service window: 5 minutes before or after the scheduled pick-up time.
- Drivers will wait no more than 5 minutes for a passenger.
- All vehicles are wheelchair accessible.
- Children under 12 must be accompanied by an adult.
- Pets may ride with passengers in approved carriers.
- Eating, drinking and tobacco use are prohibited in all vehicles.
- Logan Public Transit is not responsible for lost, stolen or damaged items.

Your feedback is appreciated. For compliments or to voice concerns, please call the Transportation Services Manager, Carrie Beck, at (740) 385-6999.



Last revised 6/25



Logan Public Transit
service driven.



*We're supporting independence and strengthening Hocking County
with accessible public transit that serves everyone.*

Phone: (740) 385-6999

Website: loganpublictransit.com

Address: 35188 Hocking Dr, Logan, OH 43138

TTY Voice Services are available through the Ohio Relay Service: (800) 750-0750.

Alternative formats of this brochure are available upon request.