

Hocking County

Coordinated Transportation Plan

2018

Hocking Athens Perry Community Action

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Executive Summary

This plan is the officially approved Public Transit-Human Services Transportation Plan for Hocking County. The first plan was initially developed in 2008. This second and updated plan fulfills the requirements of the Federal Transit Administration (FTA) under the Fixing America's Surface Transportation (FAST) Act, signed into law as a reauthorization of surface transportation programs through Fiscal Year 2020. According to requirements of the FAST Act, locally developed coordinated public transit-human services transportation plans must be updated to reflect the changes established by the FAST Act legislation. The FAST Act applies new programs and rules for all Fiscal Year 2016 funds and authorizes transit programs for five (5) years.

Transportation is a critical component of the communities in Hocking County. Transportation provides access to jobs, education, healthcare, human services and allows all community members, including older adults and people with disabilities, to live independently and engage in community life. It is the purpose of this plan for local stakeholders to work collaboratively to do the following activities:

1. Identify all community resources including
 - Public Door-to-Door Accessible Van Providers
 - Senior Transportation Providers
 - Veteran Transportation Providers
 - Ride-Share Transportation
 - Taxi Services
 - Transportation for Individuals with Disabilities
 - Bike Path Access
 - Bike Lane Access
 - Accessibility and safety of sidewalks and crossing areas
 - Pedestrian and transportation safety resources

2. Identify and Prioritize community transportation needs

The needs and ranking below were completed and approved by the planning committee.

Rank	Unmet Need Description
1	Continued support & expansion of Logan Public Transit system hours
2	Creation of a Mobility Management Program
3	Coordination of All Services
4	Expansion of Weekly Service
5	Creation of Weekend Service Hours
6	Expansion of Coverage Area
7	Affordable Fares
8	Active Transportation Options

3. Establish a clear plan for achieving shared goals

Hocking County will continue to coordinate efforts with all transportation providers to achieve the goals and needs as listed in the Coordinated Transportation Plan. Through partnerships and shared priorities, the county, the city, villages, residents, businesses, social service agencies, and transportation providers will work together towards achieving the goals as stated in this document. Hocking County will utilize this plan as a roadmap for future transportation initiatives throughout the County and region.

Fundamental to the Coordinated Transportation Plan process is the active and meaningful involvement of stakeholders. For projects selected for funding under the Section 5310 program, participation in planning activities must include participation and/or representation of the following, at minimum:

- Seniors
- Individuals with disabilities
- People with low incomes
- Public, private and non-profit transportation providers
- Human services providers
- The general public
- Social service providers
- Regional Planning Organizations

In order to ensure participation from the above groups the following stakeholder involvement activities were performed:

The Hocking County Coordinated Plan Committee 2018 consisted of representatives from the following organizations:

- City of Logan
- Hocking County Board of Developmental Disabilities
- Hocking County Health Department
- South Central Department of Job and Family Services
- Hocking County Regional Planners Office
- Buckeye Hills Regional Council
- Hocking Athens Perry Community Action
- Scenic Hills Senior Center
- An individual with a disability
- An individual aged 60+
- Southeast Ohio Center for Independent Living
- Hocking Valley Industries Inc.
- Family and Children First Council

Five (5) group specific transportation surveys were released to the public:

- General Public Needs
- Seniors 60+
- Individuals with Disabilities
- Social Service Providers / Non-Profits
- Business / For-Profits

The surveys were distributed widely online. Physical copies of the surveys were distributed at the following locations:

- Hocking County Public Library Locations
- Hocking County Health Department
- Southeastern Ohio Food Bank Meals-on-Wheels (Hocking County only)
- Southeastern Ohio Food Bank congregate meal sites (Hocking County only)
- Scenic Hills Senior Center Locations (Logan & Laurelville Facilities)
- Hocking Athens Perry Community Action (HAPCAP) Home Energy Assistance Program (HEAP)
Hocking County office
- Logan Public Transit Offices

A total of five (5) transportation round tables were held in the following accessible locations:

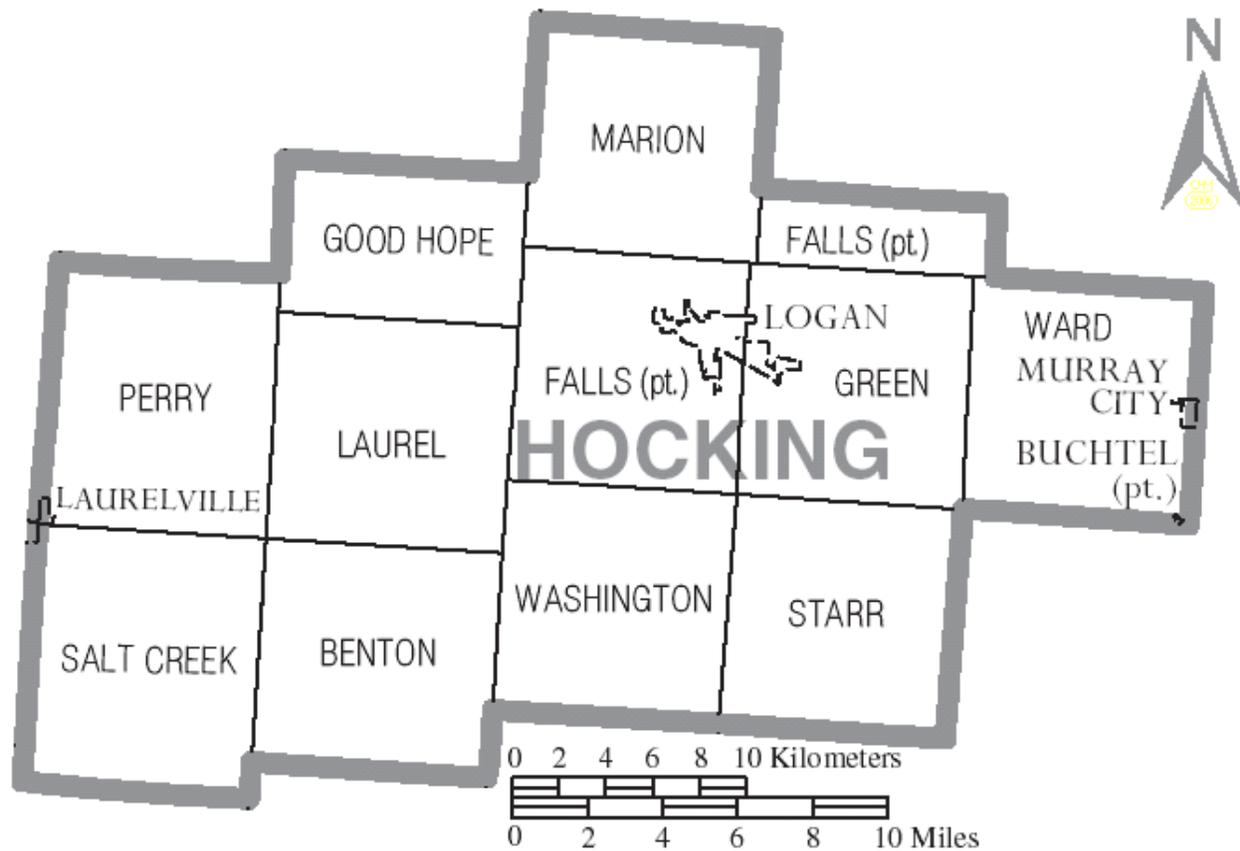
- February 14th, 2018: Logan Public Library (Disabilities Focused)
- February 15th, 2018: Scenic Hills Senior Center (60+ Focused)
- February 20th, 2018: Logan Public Library (Laurelville Branch)
- February 26th, 2018: Hocking County Regional Planners Office
- February 27th, 2018: Murray City Municipal Building

The roundtables' dates, locations, and times were distributed on flyers, advertised in The Logan Daily News a total of six times, announced on local WLGN -WKNA radio, and were advertised via numerous social media outlets. All round tables were held at local public accessible meeting locations with transportation and accommodations offered in advance.

This plan was developed and adopted by the Hocking County Coordinated Transportation Plan Planning Committee. More information about the planning committee can be found in **Appendix A**.

I. Geographic Area

Map 1: Map of Hocking County.



Geographically, Hocking County is located in Southeastern Ohio, in the Appalachian foothills region of the state. It has a total area of 424 square miles, of which 421 square miles is land and 3 square miles of water. 40% of the county is non-taxed State or Federal land. It features steep, rugged hills, deeply dissected by rocky cliffs & stream valleys.

Due to its location in the Alleghany Plateau, Hocking County has one of the most stunning rock and cave formations in the United States. The geographical formations are largely comprised of blackhand sandstone, a unique variety that can be found in copious amounts in the region.

Hocking County spans 3 identified watersheds, The Hocking Watershed, The Lower Scioto Watershed & the Raccoon-Symmes Watershed. The Hock-Hocking river enters Hocking County from Good Hope Township in the northwest and then flows southwest, touches Marion Township, continues through Falls and Green Townships, and exits through northwestern Starr Township into Athens County.

There is one city identified:

- City of Logan

The City of Logan is the only municipality in the county and serves as the County seat.

There are three villages identified:

- Buchtel
- Laurelville
- Murray City

There are four census-designated places identified:

- Carbon Hill
- Haydenville
- Hide-A-Way Hills
- Rockbridge

There are six unincorporated communities identified:

- Ewing
- Ilesboro
- Sand Run
- South Bloomingville
- Union Furnace
- South Perry

Regionally, Hocking County is bordered by:

- Perry and Fairfield Counties (North)
- Vinton County (South)
- Ross and Pickaway Counties (West)
- Athens County (East)

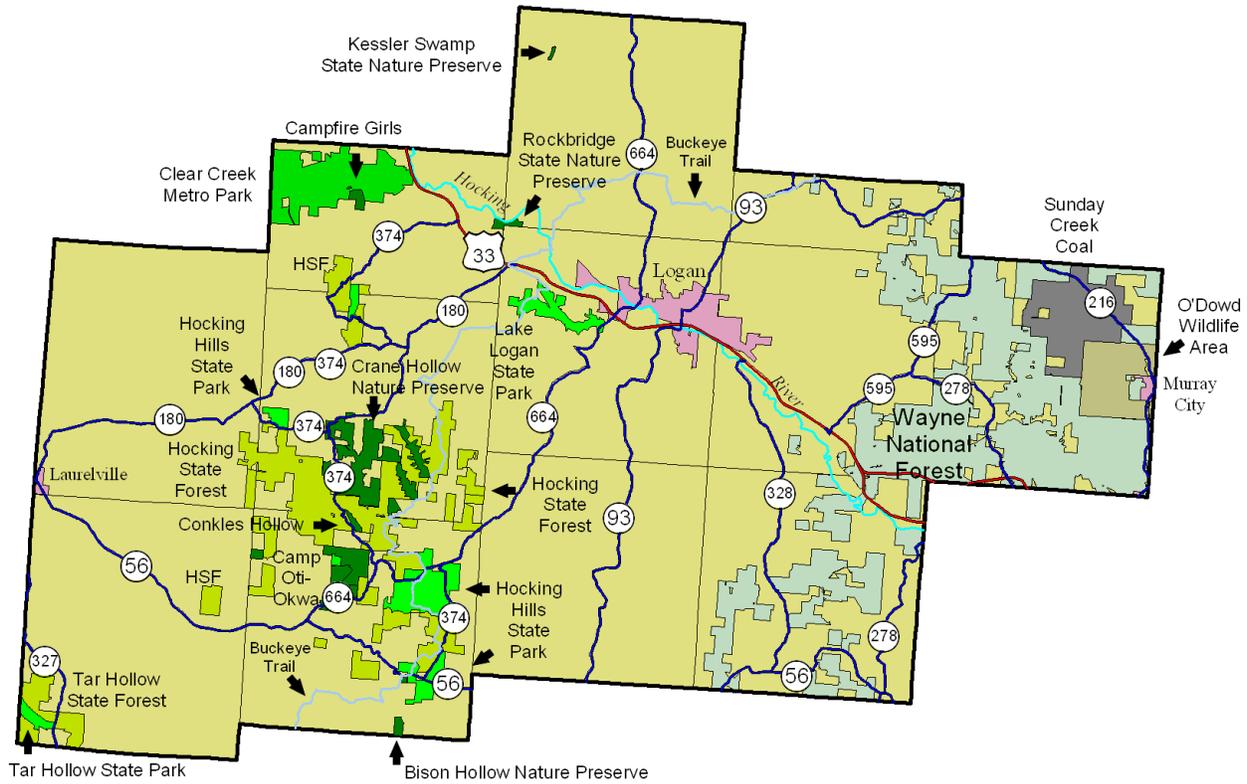
Hocking County is serviced by one major highway and ten state routes:

- US 33
- SR 56
- SR 93
- SR 180
- SR 216
- SR 278
- SR 327
- SR 328
- SR 374
- SR 595
- SR 664

US Route 33 spans from Athens County to Fairfield County cutting through the North central region of Hocking County. It continues to and through Columbus connecting to major Interstates 70 and 71 and beyond.

Hocking County is serviced by State Routes & County roads that connect the villages and census designated areas such as Buchtel, Murray City, Laurelville, Hide-A-Way Hills, Haydenville & Carbon Hill. Due to the geology of the region these roads contain very sharp turns and steep hilly terrain with little lighting.

Map 2: Map of Hocking County Public Lands

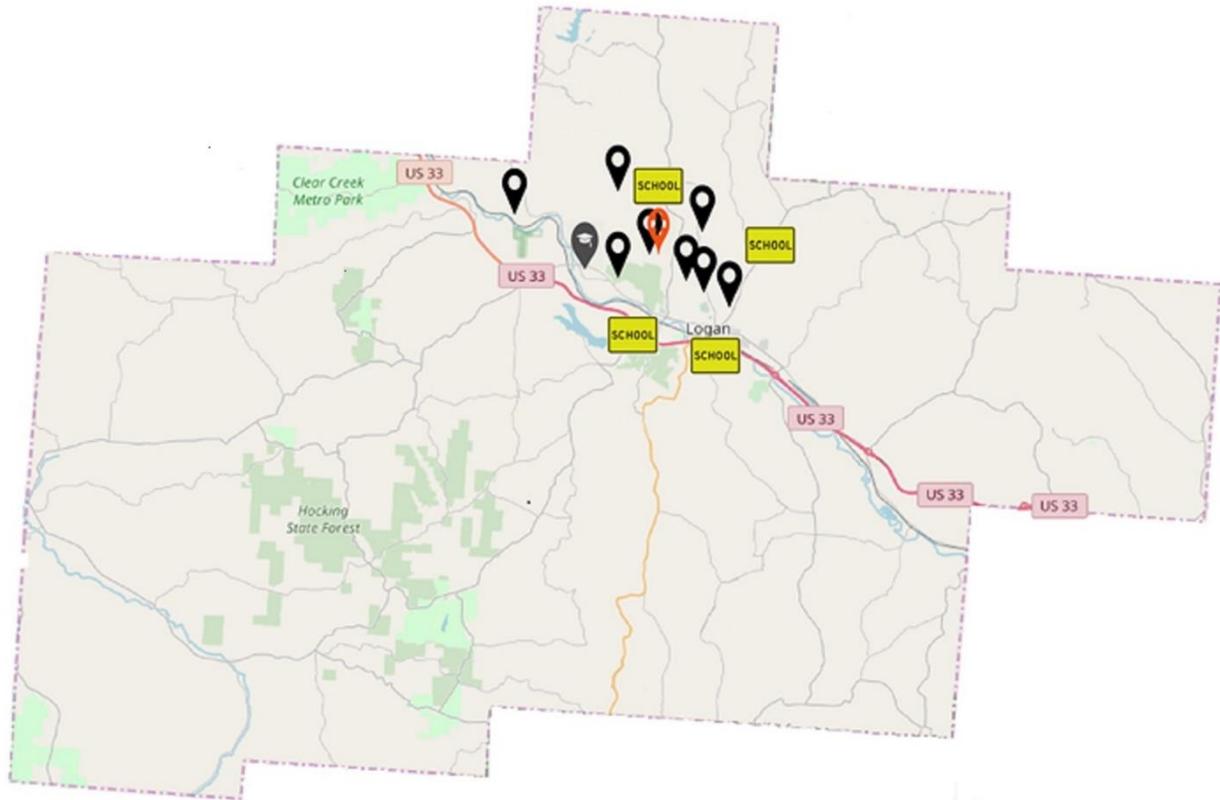


The County identifies as part of the Rural Transportation Planning Organization and contains several Federal and State Public lands including:

- Wayne National Forest – Athens District
- Sand Run Lake
- Clear Creek Metro park
- Rock Bridge State Nature Preserve
- Hocking Hills State Park
- Tar Hollow State Nature Preserve
- Cantwell Cliffs Hiking Area
- Hocking State Forest
- Lake Logan State Park
- Wallace H. O’Dowd Wildlife Area
- Boch Hollow State Nature Preserve
- Appalachia Alliance Land Preserve

These public lands are utilized by local community members and tourists for a variety of activities including: hiking, hunting, mountain biking, trail running, birding, camping, kayaking, canoeing, and many other activities. Public lands are located throughout the County.

Map 2: Major Trip Generators in Hocking County



MAJOR TRIP GENERATORS IN HOCKING COUNTY INCLUDE: (IN NO SPECIFIC ORDER)

- Amanda Bentbolt
- Hocking Valley Community Hospital
- Logan Healthcare Center
- Hocking College Branch Campus
- Logan-Hocking School District
- Hocking Hills State Park
- Kroger Stores Inc.
- Ohio EPA Regional Offices
- Logan Hocking Public Libraries
- Wal-Mart Stores Inc.

Most major trip generators in the County are located in the city of Logan. Major employers in the rural areas of the county are local schools, strategically spread throughout the County to ensure that all areas are covered by a close district.

II. Population Demographics

To better assess demand for transit services in Hocking County, specific characteristics of the population must be examined. Hocking County currently has an estimated total population of 28,340 individuals. Projections show a minor decline of population totals over a twenty-year period (2020-2040). Of the total population roughly 7,152 reside in the City of Logan.

Chart 1: Total Population with Projections

Total Population

<u>Census</u>				<u>Estimated</u>	
1800		1910	23,650	2011	29,481
1810		1920	23,291	2012	29,304
1820	2,130	1930	20,407	2013	28,612
1830	4,008	1940	21,504	2014	28,722
1840	9,741	1950	19,520	2015	28,474
1850	14,119	1960	20,168	2016	28,340
1860	17,057	1970	20,322		
1870	17,925	1980	24,304	<u>Projected</u>	
1880	21,126	1990	25,533	2020	29,480
1890	22,658	2000	28,241	2030	28,620
1900	24,398	2010	29,380	2040	27,870

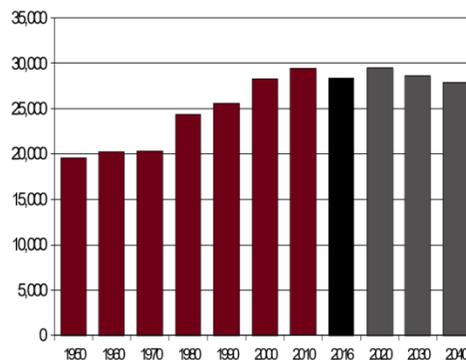


Chart 2: Total Population by Age Group

The median age of the population is 42.6 years old with a majority (29.4%) falling into the 45 to 64-year-old category. Currently there are an estimated 8,496 individuals aged 45 to 65 years old and 4,878 aged 65 years and more.

Population by Age	Number	Percent
ACS Total Population	28,914	100.0%
Under 5 years	1,599	5.5%
5 to 17 years	5,151	17.8%
18 to 24 years	2,145	7.4%
25 to 44 years	6,645	23.0%
45 to 64 years	8,496	29.4%
65 years and more	4,878	16.9%
Median Age	42.6	

Chart 3: Total Population by Race

Hocking County is 97.4% white. 2.6% of the population identifies as one or more of the following:

Population by Race	Number	Percentage
ACS Total Population	28,914	100.0%
White	28,169	97.4%
African-American	237	0.8%
Native American	8	0.0%
Asian	97	0.3%
Pacific Islander	0	0.0%
Other	30	0.1%
Two or More Races	373	1.3%
Hispanic (may be of any race)	244	0.8%
TOTAL MINORITY	989	2.6%

Chart 4: Number and percentage of people with disabilities

Of the total estimated population of 28,340 roughly 4,867 (17.1%) individuals identify with having a disability. A majority of those individuals are in the age range of 18 to 64 years old. The most common disability types identified are individuals with ambulatory difficulty and cognitive difficulty.

	Total Population	With a disability	Percent with a disability
Total	28,340	4,867	17.1%
Male	14,115	2,314	16.3%
Female	14,225	2,553	17.9%

Age

Under 5 years	1,606	7
5 to 17 years	5,009	260
18 to 34 years	5,159	489
35 to 64 years	11,637	2,305
65 to 74 years	2,807	824
75 years and over	1,834	982

Disability Type

With a hearing difficulty	1,468
With vision difficulty	843
With cognitive difficulty	1,696
With an ambulatory difficulty	2,623
With a self-care difficulty	860
With an independent living difficulty	1,553

*S1810 DISABILITY CHARACTERISTICS
2011-2015 American Community Survey 5-Year Estimates

Chart 5: Number and percentage of households with incomes below the federal poverty level

Chart 5 demonstrates that families with no children present and married-couple families with their own children make up the majority of households with incomes below the federal poverty level.

**Poverty Status of Families by
Family Type by Presence
of Related Children**

	Number	Percent
Total Families	7,970	100%
Married-couple families with own children	2,168	27.2%
Male householder, no wife present, with own children	358	4.4%
Female householder, no husband present, with own children	693	8.6%
Families with no own children	3,421	42.9%

*THE OHIO POVERTY REPORT 2017
Prepared by the Office of Research
<https://www.development.ohio.gov/files/research/p7005.pdf>

*Ohio County Profiles
Prepared by The Office of Research
<https://development.ohio.gov/files/research/C1006.pdf>

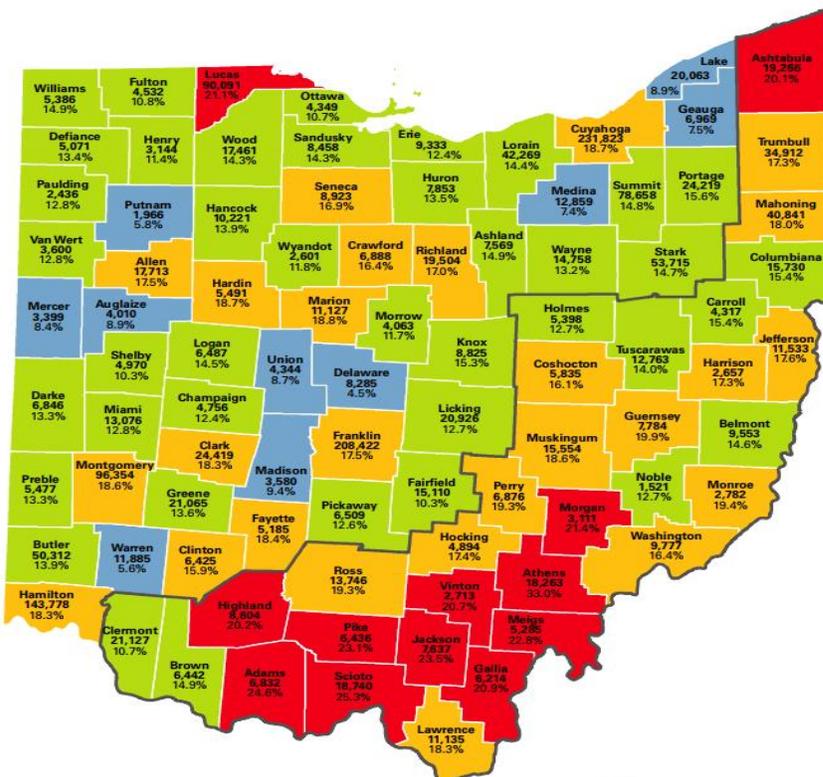
Chart 6: Number and percentage of individuals with incomes below the federal poverty level

Hocking County has a poverty rate of 16.6% slightly greater than the national rate of 14% and the national average of 14.6%. Hocking county is located in the Appalachian region of the state which includes 32 counties stretching across the eastern and southern regions of the state. 17.6% of all people living in the Appalachian region live in poverty.

Ratio of Income to Poverty Level

Number Percent

Ratio of Income to Poverty Level	Number	Percent
Population for whom poverty status is determined	28,340	100.00%
Below 50% of the poverty level	2,235	7.8%
50% to 124% of poverty level	1,237	4.3%
125% to 149% of poverty level	2,036	7.1%
150% to 184% of poverty level	1,048	3.6%
185% to 199% of poverty level	5,725	20.2%
200% of poverty level or more	4,423	15.6%



Ohio
Poverty in Ohio
by County
2011-2015 American
Community Survey

Statewide Poverty
1,775,836
15.8%

Percentage
County Population
in Poverty

- 4.5% - 9.9%
- 10.0% - 15.8%
- 15.9% - 19.9%
- 20.0% - 33.0%

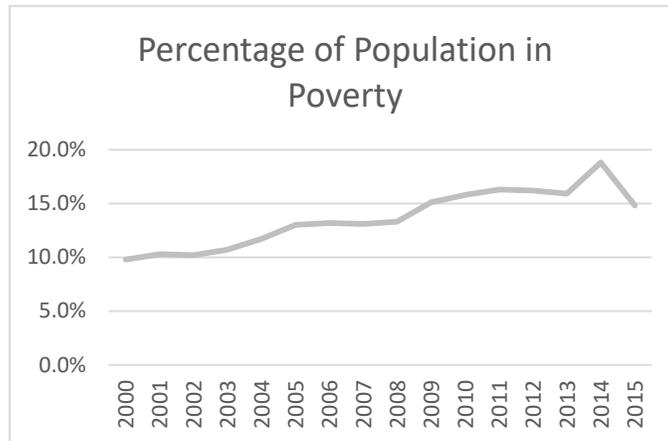
Appalachian Ohio

This map shows the 2011-2015 American Community Survey estimates of the number and percentage of persons in poverty by county

Source:
2011-2015 American Community Survey,
U.S. Census Bureau

Prepared by:
Office of Research
Ohio Development Services Agency
January 2017

The chart below shows Hocking County’s percentage of poverty as compared from year 2000 to year 2015.



*OHIO COUNTY PROFILES: HOCKING COUNTY
 Prepared by the Office of Research
<https://development.ohio.gov/files/research/C1006.pdf>

Chart 7: Percent of population that speak English “Less than very well”

English is spoken by a majority of residents in Hocking County with close to .5% of the population speaking English less than “very well”.

Language Spoken at Home	Total	Percent
Population 5 years and over	27,084	xx
English Only	26,762	98.8%
Language other than English	322	1.1 %
Speak English less than "very well"	84	.31%
Spanish	106	.39%
Speak English less than "very well"	24	.08%
Other Indo-European languages	121	.44%
Speak English less than "very well"	37	.13%
Asian and Pacific Islander languages	82	.30%
Speak English less than "very well"	23	.02%
Other Languages	13	.007%
Speak English less than "very well"	0	0.0%

*DP02 SELECTED SOCAIL CHARACTERISTICS IN THE UNITED STATES
 2011-2015 American Community Survey 5-Year Estimate

III. Assessment of Available Services

Conducting an evaluation of service provider capabilities and analyzing the existing gaps and duplications of services for transportation resources in each community, provides transportation planners with the information needed to implement changes that will improve the network of transportation resources and services in Hocking County and across county lines.

The lead agency identified stakeholders to participate in the assessment of available services. These stakeholders included those who were represented in the current or past planning committees, as well as others who the planning committee identified as being appropriate stakeholders.

Interviews were conducted with each of the identified stakeholders.

The purpose of the interview was to offer the stakeholders an opportunity to discuss the specific transportation services, gaps, needs, and priorities for their respective service areas or communities.

When applicable, information reported in the previous coordinated plan was used to supplement information gathered during this planning effort.

Inventory of Transportation Providers

Hocking County is currently serviced by a variety of transportation providers including:

- Door-to-door services
- Non-Emergency medical transportation services
- Transportation for qualifying clients via social service agencies, senior centers, and the Hocking County Board of Developmental Disabilities
- Voucher services from transportation providers and organizations
- An inter-city bus service
- Transportation for local schools
- Mobility Managers in neighboring counties: Athens and Perry

Existing Transportation Services

The following information is based on tabulations from the survey and interview results. A total of 19 organizations provided information about their services.

List of Transportation Service Providers

1. Agency Name: AHOY Transportation

Transportation Service Type: Door-to-Door, Non-Emergency Medical Transportation

Other Services Provided: None

Contact Information: 740-596-0536

Hours: Monday – Friday 5am – 9pm

Service Area: Hocking, Vinton, and Ross Counties

Eligibility Requirements: Non-emergency

Web-site: N/A

2. Agency Name: American Cancer Society

Transportation Service Type: Door-to-door, Non-Emergency Medical Transportation

Other Services Provided: N/A

Contact Information: 1 (800) 227-2345

Hours: Unavailable

Service Area: Hocking County

Eligibility Requirements: N/A

Web-site: www.cancer.org

3. Agency Name: Carlin House

Transportation Service Type: Door-to-Door

Other Services Provided: N/A

Contact Information: 740-380-6383

Hours: Monday – Friday 8am – 4pm

Service Area: Hocking County

Eligibility Requirements: Only available for qualifying clients

Web-site: N/A

4. Agency Name: Hocking County Board of Developmental Disabilities

Transportation Service Type: Providing vouchers

Other Services Provided: Social Service Provider

Contact Information: 740-385-6805

Hours: Monday – Friday 8am – 4pm

Service Area: Hocking County

Eligibility Requirements: Only available for agency clients

Web-site: www.hockingdd.org

5. Agency Name: Hocking County Health Department

Transportation Service Type: Providing vouchers

Other Services Provided: Social Service Provider

Contact Information: 740-385-3030

Hours: Monday - Friday 8am – 4pm

Service Area: Hocking County

Eligibility Requirements: N/A

Web-site: www.hockingcountyhealthdepartment.com

6. Agency Name: Goodwill

Transportation Service Type: Door to Door, Non-Emergency Medical Transportation

Other Services Provided: None

Contact Information: 740-380-9012

Hours: Monday - Friday 8am – 5pm

Service Area: Hocking County

Eligibility Requirements: Goodwill Employees only

Web-site: <http://gwisco.org/>

7. Agency Name: GoBus (Hocking Athens Perry Community Action)

Transportation Service Type: Inter-City bus

Other Services Provided: None

Contact Information: 1-888-95GOBUS

Hours: Monday - Sunday 4am – 11pm

Service Area: Ohio

Eligibility Requirements: None, open to public

Web-site: www.Ridegobus.com

8. Agency Name: Health Recovery Services (Hocking)

Transportation Service Type: Door-to-door

Other Services Provided: Counseling

Contact Information: 740-385-9895

Hours: Monday - Friday 8am – 4pm

Service Area: Athens, Hocking, Vinton

Eligibility Requirements: N/A

Web-site: www.hrs.org

9. Agency Name: Hocking Valley Industries

Transportation Service Type: Door-to-Door, Non-Emergency Medical Transportation

Other Services Provided: N/A

Contact Information: 740-385-2118

Hours: Monday - Friday 8am – 5pm

Service Area: Hocking County

Eligibility Requirements: Only available for agency clients

Web-site: None Listed

10. Agency Name: Hopewell Health
Transportation Service Type: Medical Transportation
Other Services Provided: Limited
Contact Information: 740-385-2555
Hours: Monday - Friday 9am – 5pm
Service Area: Athens, Hocking, Vinton
Eligibility Requirements: Only available to agency clients
Web-site: <http://www.tcmhcs.org/>

11. Agency Name: Logan Hocking School District
Transportation Service Type: Fixed-route student transportation
Other Services Provided: None
Contact Information: 740-385-7844
Hours: Dependent on school hours
Service Area: Hocking local school district
Eligibility Requirements: Only available for students and faculty
Web-site: www.loganhocking.k12.oh.us

12. Agency Name: Logan Healthcare
Transportation Service Type: Door-to-Door
Other Services Provided: None
Contact Information: 740-385-2155
Hours: Monday - Friday : 8am – 5pm
Service Area: Hocking County
Eligibility Requirements: Only available for agency clients
Web-site: None Listed

13. Agency Name: Logan Public Transit (Hocking Athens Perry Community Action)

Transportation Service Type: Door-to-Door

Other Services Provided: None

Contact Information: 740-385-6999

Hours: Monday – Friday 8am – 5pm

Service Area: Hocking County

Eligibility Requirements: None, open to the public

Web-site: www.loganpublictransit.com

14. Agency Name: Scenic Hills Senior Center

Transportation Service Type: Door-to-Door

Other Services Provided: Senior care and activities

Contact Information: 740-385-6581

Hours: Monday - Friday 7am – 6pm

Service Area: Hocking County

Eligibility Requirements: Only available for agency clients

Web-site: <http://www.scenichillsseniorcenter.com>

15. Agency Name: Shane’s Place

Transportation Service Type: Door-to-Door

Other Services Provided: Home Health

Contact Information: 740-216-4333

Hours: Monday - Friday 7am – 5pm

Service Area: Hocking County

Eligibility Requirements: Only available for agency clients

Web-site: www.shanesplace.org

16. Agency Name: Hocking County Veterans Affairs Board
Transportation Service Type: Non-Emergency Medical Transportation, Door-to-Door
Other Services Provided: Yes
Contact Information: 740-385-7505
Hours: Monday - Friday 9am – 4pm
Service Area: Hocking County
Eligibility Requirements: Only available for agency clients
Web-site: www.co.hocking.oh.us

The table below provides a summary of the characteristics of the participating transportation providers and organizations that purchase transportation on behalf of consumers.

Table 1: Organizational Characteristics

Agency Name	Directly Operates Transportation (Yes/No)	Purchases Transportation from Another Agency (if Yes, Who?)	Legal Authority (Private Non-Profit, Private For-Profit, Public Non-Profit,)	Number of Annual One-Way Passenger Trips	Average Number Trip Denials per Week	Available only for Human Service Agency Clients (Y/N)*
1. AHOY Transportation	Yes	No	Private For-Profit	3776	1	No
2. American Cancer Society	No	No	Public Non-Profit	X	X	X
3. Carlin House	Yes	No	Public Non-Profit	Unavailable	None	Yes
4. Hocking County Board of DD	No	Yes	Government Entity	0	X	Yes
5. Hocking County JFS	No	Yes LPT, AHOY	Government Entity	0	5	Yes
6. Goodwill Industries Inc.	Yes	No	Public Non-Profit	Unavailable	0	Yes – Available to work program clients only

Agency Name	Directly Operates Transportation (Yes/No)	Purchases Transportation from Another Agency (if Yes, Who?)	Legal Authority (Private Non-Profit, Private For-Profit, Public Non-Profit,)	Number of Annual One-Way Passenger Trips	Average Number Trip Denials per Week	Available only for Human Service Agency Clients (Y/N)*
7. GoBus (HAPCAP)	Yes	Yes – Barons Bus LLC	Public Non-Profit	109,033	0	No
8. Health Recovery Services	Yes	No	Public Non-Profit	500 -1000	0	Yes
9. Hocking Valley Industries	Yes	No	Public Non-Profit	2000	0	Yes
10. Hopewell Health	Yes	No	Public Non-Profit	X	0	Yes
11. Logan - Hocking School District	Yes	No	Government Entity	780	0	No – Students only
12. Logan Healthcare	Yes	No	Public Non-Profit	X	0	No
13. Logan Public Transit (HAPCAP)	Yes	Yes	Public Non-Profit	17,800	0	No – General Public
14. Scenic Hills Senior Center	Yes	Yes	Government Entity	1000	1-5	No – Available to County Seniors 60+
15. Shane’s Place	Yes	No	Public Non-Profit	576	No	Yes
16. Veterans Affairs Association	Yes	No	Government Entity	400+	1-2 per month	No - Available to veterans only

* Answering “Yes” indicates that your agency is closed door. Your agency is considered closed door if you ONLY provide transportation to your facility as a courtesy or if you ONLY serve a particular clientele that are enrolled in your agency programs (i.e. members of a sheltered workshop, or residents in a nursing home). Answering “No” indicates that your agency is open door. This means the service is open to the public or a segment of the general public defined by age, disability, or low income. For example, if an agency provides general transportation for anyone in the community who is over the age of 60, they are considered “open door”. For example, an individual who is 60 or over can request transportation to a doctor’s appointment or the grocery store regardless of their affiliation with your agency.

The participating organizations provide a wide range of transportation including fixed route, ADA Paratransit, Demand Response, On-Demand, and Human Service Agency Fixed Routes. 13 of the participating organizations provide services on weekdays. 5 operate transportation on Saturdays and 3 on Sundays. Evening services after 5pm are operated by 7 organizations. The following table depicts the transportation service characteristics by agency.

Table 2: Transportation Service Characteristics

Agency Name	Mode of Service	Days & Hours of Operation	Provides Medicaid-Eligible Trips (Y/N)	Level of Passenger Assistance Provided	Training Courses Required for Drivers
1. AHOY Transportation	1 - SMV, 1 - Car, 1 - SUV	M – F 5am – 9pm	Yes	Curb to Curb	Defensive driving, CPR, First Aid
2. American Cancer Society	Volunteer	M – F 8am – 5pm	No	X	X
3. Carlin House	1 - Van & 1 – Bus w/lift	M – F 8am – 4pm	Yes	Curb to Curb Some assistance	Defensive Driving, In-House Training
4. Hocking County Board of DD	X	M – F 8am – 4:30pm	Yes	X	X
5. County Dept. of Job & Family Services	X	M – F 8am – 5pm	Yes	X	X
6. Goodwill Industries	2 Small Buses w/ lifts	M – F 7am – 4pm	Unavailable	Door to Door	In House Training
7. GoBus (HAPCAP)	Bus	Dailey 4am – 11pm	No	Full Assistance	Yes – CDL, Defensive driving, First Aid, CPR

8. Health Recovery Services	Case Worker	M – F 8am – 5pm	Yes	Door to Door Some assistance	Yes – In House training
9. Hocking Valley Industries	4 Bus –3 Vans w/ lifts	M - F 7am – 3pm	Yes	Door to Door Non-emergency	In house
10. Hopewell Health	Case Worker	M – F 8am – 5pm	Yes	Curb to Curb Some assistance	In-house training
11. Logan - Hocking School District	50 Bus-5, 6 vans- w/ lifts	M –F 4am – 6pm	No	Door and central locate	CDL, Van certification through Ohio Dept. of Education
12. Logan Healthcare	Van	M – F 8am – 5pm	No	Door to Door	In House Training, CPR, First Aid
13. Logan Public Transit	Van/Bus	M – F 7:30am – 5pm	Yes	Door to Door Curb to Curb by request	First Aid, CPR, BBP, Passenger assistance technique, Wheel Chair securement, Defensive Driving
14. Scenic Hills Senior Center	Bus & 5 vans 2 lifts	M – F 830 - 4	No	Non-Emergency, Curb to curb	Def. Driving In House training
15. Shane’s Place	1 bus w/ lift – 2 vans 1 w/ lift	24/7	Yes	Non-Emergency, Curb to curb	First aid, CPR, In-house Training
16. Veterans Affairs Association	Large Van w/ lift	M – F 8:30am – 4pm	No	Door to Door	In-House Training

Transportation-related expenses and revenues also differ by organization. Federal and local funding are common revenue sources for transportation operators in Athens County. The table below provides a summary of expenses and revenues for public and non-profit transportation programs.

Table 3: Transportation-Related Expenses and Revenues

Agency Name	Fare Structure	Donations Accepted (Y/N)	Number of Full-Time & Part-Time Drivers	Number of Full-Time & Part-Time Schedulers/ Dispatchers	Revenue Sources (most recent Fiscal Year)	Total Annual Transportation Expenses
1. AHOY Transportation	X	No	44 Full Time	2 Full Time	Medicaid	No Response
2. American Cancer Society	X	No	2 volunteer	X	Donation/Foundations	Data Unavailable
3. Carlin House	Free to Clients	No	5 - Pt	X	Data Unavailable	Data Unavailable
4. Hocking County Board of DD	Per Mile	No	X	X	Non-Emergency Transport	\$5,566,459.00 This is a multi-county agency
5. Hocking County JFS	Voucher/Waiver	No	X	X	Data Unavailable	Data Unavailable
6. Goodwill Industries Inc.	Free to employees	No	1 – Ft 1 - Pt	None	Data Unavailable	Data Unavailable
7. GoBus (HAPCAP)	Per trip	No	21 FT – 3PT	3 FT	Fares, Fed & State Funding	\$3,500,000.00
8. Health Recovery Services	Free to clients	No	Unavailable	X	State & Local funding	Data Unavailable
9. Hocking Valley Industries	Waiver	No	4 – 6 FT	X	Medicaid Waiver	Unavailable
10. Hopewell Health	X	No	X	X	X	No Response

11. Logan - Hocking School District	State		41 FT 10 PT	2 am & 2 pm	State Dept. of Education	Unavailable
12. Logan Healthcare	None	No	2 PT	N/A	Data Unavailable	Data Unavailable
13. Logan Public Transit (HAPCAP)	Per Trip & Schedule	Yes	12 PT	1 FT – 1 PT	FTA, HAPCAP, ODOT, JFS	\$349,000.00
14. Scenic Hills Senior Center	Free	Yes	3 Pt	Scheduler	County/Grants/Levy	Data Unavailable
15. Shane's Place	None	No	4 - Pt	Yes - Mgr	Voucher program	\$10 – 15K
16. Veterans Affairs Association	Free/Subsidized	No	1 – Ft 1 - Pt	N/A	County Government Funding	\$10,000.00 - \$15,000.00 Annually

The following table provides basic information about transportation options other than the traditional public and human services transportation. Transportation options might include bike share, ride share, intercity, or taxi services, and more.

Table 5: Alternative / Active Transportation Options

Transportation Option	Availability	Cost	Usage	Service Area
7. GoBus (HAPCAP)	7 Days a Week	Varies by distance	Inter-City Bus System	State of Ohio

The following table provides basic information about local travel training program options.

Table 5: Transportation Resources

Transportation Resource	Availability	Cost	Usage	Service Area
Athens & Perry Mobility	7 Days a Week	Free	Community Members	The State of Ohio

The following table illustrates the technology used by each transportation provider for scheduling, dispatching, and/or GPS tracking vehicles. Several transportation providers don't currently utilize scheduling or dispatching software, apps, or GPS systems.

Table 4: Technology

Agency Name	Name of Scheduling Software	Do you have an App for Transportation (Y/N)?	Name of Dispatching Software	AVL System/ GPS (Y/N)
1. AHOY Transportation	None	No	X	X
2. American Cancer Society	None	No	X	X
3. Carlin House	None	No	X	X
4. Hocking County Board of DD	X	X	X	X
5. Hocking County JFS	X	No	X	X
6. Goodwill Industries Inc.	X	No	X	X
7. GoBus (HAPCAP)	No	In Progress	X	Yes
8. Health Recovery Services	No	No	No	No
9. Hocking Valley Industries	No	No	No	No
10. Hopewell Health	None	No	X	X
11. Logan - Hocking School District	No	No	X	Yes

12. Logan Healthcare	None	No	X	X
13. Logan Public Transit	PC Trans, soon CTS	No	PC Trans, Soon CTS	No
14. Scenic Hills Senior Center	No	No	X	Yes portable
15. Shane's Place	When I work	Yes	No	No
16. Veterans Affairs Association	None	No	X	No

Assessment of Community Support for Transit

Lack of transportation has been, and continues to be, a very significant problem for people living in poverty, particularly for people in rural areas such as Hocking County where there are limited public transportation options.

Hocking County has long recognized the need for transportation services in the region and has a long history of overall support for transportation initiatives. Recognizing the need for the growth of transportation in the community Hocking County/City of Logan partnered with Hocking Athens Perry Community Action (HAPCAP) and the Ohio Department of Transportation (ODOT) to facilitate the Logan Public Transit project in 2007.

A transportation work group was formed known as the Hocking County Transportation Advisory Coalition. The Coalition undertook an extensive review of the transportation services in the county and identified strategies and priorities for addressing these needs. This group has continued to meet since in an advisory capacity. It has continued to advance the strategies highlighted in the initial coordinated transportation plan created in 2008 and remains dedicated to:

- Connecting its rural communities to The City of Logan and other parts of the state at affordable rates.
- Increasing understanding and awareness of community transportation needs
- Assisting individuals with accessing all community transportation options
- Increasing local capacity for transportation services
- Increasing awareness of current community transportation options and programs
- Establishing safe pedestrian & alternative travel infrastructure

Many organizations and entities are interested in Transit. The City of Logan has supported LPT financially since 2007 by providing local match. Numerous organizations have contracted with LPT. The Southern Ohio Center for Independent Living has long been a supporter of advancing transportation efforts in the community. Other organizations recognize it as an issue. The Health Department has been working on active transportation efforts and there is a group meeting to advance bike path expansion in the community. A great foundation has been developed to build.

Safety

All transportation providers in Hocking County are dedicated to ensuring safe transportation for all riders, drivers, and pedestrians. Although different providers require different safety courses for their drivers there are requirements for each provider to ensure safe practices. As active transportation efforts are developed safety will remain a priority.

Vehicles

Survey/Interview participants listed a combined total of 82 vehicles. Approximately 25% of the vehicles are wheelchair accessible. A vehicle utilization table is provided at the end of this chapter (Table 6). Many transportation providers did not provide information for the Vehicle Utilization Form but did provide information regarding the number of vehicles and wheel chair accessible vehicles in their fleets. Those numbers are reflected in the total amount of vehicles listed above and in the remainder of this document.

Table 5: Vehicle Utilization Table

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Area
Logan Public Transit											
1	Dodge	Entervan	2013	2C4RDGBG7CR398590	4	1	5	8 – 5 M- F	Excellent		Hocking County
2	Ford	F350	2014	1FDEE3FS9CDA66430	9 - 12	1	5	8 – 5 M- F	Excellent		Hocking County
3	Dodge	Caravan	2014	2C7WDGBG4ER380087	4	1	5	8 – 5 M- F	Excellent		Hocking County
4	Ford	F350	2014	1FDEE3FS9CDA68616	9 -12	1	5	8 – 5 M- F	Excellent		Hocking County
5	Dodge	Caravan	2015	2C7WDGBGFR614215	4	1	5	8 – 5 M- F	Excellent		Hocking County
6	Dodge	Caravan	2015	2C7WDGBGFR14229	4	1	5	8 – 5 M- F	Excellent		Hocking County
7	Dodge	Caravan	2015	2C7WDGBG8GR372450	4	1	5	8 – 5 M- F	Excellent		Hocking County
8	Dodge	Caravan	2016	2C7WDBG9HR562873	4	1	5	8 – 5 M- F	Excellent		Hocking County
9	Dodge	Caravan	2016	2C7WDGBG6HR8802252	4	1	5	8 – 5 M- F	Excellent		Hocking County
10	Dodge	Caravan	2017	2C4RDGBG7CR398509	4	1	5	8 – 5 M- F	Excellent		Hocking County
11	Ford	E350	2018	1FDEE3FSXHDC77806	9 - 12	1	5	8 – 5 M- F	Excellent		Hocking County

Summary of Existing Resources

An overall summary of existing resources and an inventory of current services allows better insight into opportunities to coordinate services and the transportation gaps currently in Hocking County.

Prior to 2007, the City of Logan used a cab company to provide some limited transportation to community members. None of the vehicles were accessible for individuals with disabilities. The community recognized the need for affordable and fully accessible transportation options and formed a Transportation Advisory Group. In cooperation with the City the Ohio Department of Transportation (ODOT) was contacted to assist in resolving the issue. Hocking Athens Perry Community Action (HAPCAP) was then contacted to explore their capability in forming a public transit program for the City.

HAPCAP established Logan Public Transit (LPT) and in July 2007, began operations. The original fleet consisted of two vans and a small bus and service was provided to the City and individuals within two miles of the City limits. Over the past ten years, LPT expanded to ten vehicles in service including seven accessible vans and three lift equipped busses. In 2014, through the American Recovery and Reinvestment Act LPT was able to purchase dispatching software, improving efficiency and timeliness of service delivery. In 2015, LPT expanded to include the Highway 33 corridor. This provided service to the villages of Haydenville and Rockbridge. In 2015, a contract with the County Job and Family Services enabled LPT to provide non-emergency medical transportation for eligible Medicaid enrolled individuals. The range for this contract allowed travel to Metro areas including Cleveland, Columbus and other cities in central Ohio. In 2016, with ODOT concurrence, LPT expanded the service area to include about 100 square miles in the northeast section of the County. This included service to the villages of Carbon Hill and Union Furnace and established a new fare zone to keep fares equitable across the service area and provided service to over half the County population. In 2017, LPT was qualified to provide service to individuals with disabilities under the “Waiver” program administered by the Ohio Department of Developmental Disabilities. In 2018, LPT was awarded a contract under the Older American’s Act administered by the Area on Aging. This service for individuals 60 and older is intended to keep individuals in their residence as long as possible by transporting them to medical facilities, social needs and other appointments necessary for independent living. In addition, LPT is part of the State’s TIGER initiative and has plans to upgrade scheduling and dispatching software in 2018.

Logan Public Transit works closely with County social service agencies, other non-profits and commercial providers in an effort to provide essential services. Since established, Logan Public Transit with support from HAPCAP, continues efforts in expanding services to meet the needs of County residents with safe, affordable and reliable transportation options. Service providers around the County try to work together when possible to meet the needs. Rules and regulations at times prohibit true coordination of services.

Funding for LPT is a serious concern. Changes with non-emergency medical transportation across the State could have a major impact on LPT. LPT must continue to seek new contract options, donations and other funding to continue to provide service at the current levels as they continue to prepare for the changing landscape.

Hocking County has limited public and private transportation providers, with some services serving clients who qualify under certain criteria or are associated with the organization and its services, and other providers servicing the public with no requirements.

The summary of existing resources illustrates gaps in services in the county including:

- A lack of county-wide affordable services.
- A lack of availability of accessible services on the weekends and evening hours during the week.
- Full use capacity of wheelchair accessible vehicles publicly available.
- Private transportation providers to cover gaps in public transit services.
- A lack of transportation services that operate within & outside of Hocking County.
- A need for the coordination of efforts within & outside of Hocking County.

In addition, the City of Logan and Hocking County face the same issues as many rural areas throughout the US. A loss of manufacturing jobs and a struggling city center. There is a collaborative effort in the community to revitalize the city center and enhance opportunities for residents and the high volume of out of town visitors to enjoy social and commercial activities in Logan.

The infrastructure is aging and shows many signs of deterioration. Elected officials make every effort to fix what funding allows, but there are more issues than funding can repair in a timely manner. To enhance quality of life and improve transportation options, the residents have expressed interest in bike paths/lanes, sidewalks for walking and safety, additional parking in the City center and safer intersections. For those with disabilities, better street lighting, curb cuts and visual/audible indicators at cross walks would better service community members. As our County average age increases, the need for better and wider lane makings, better road signage and possibly islands at cross walks would improve safety.

Most of these needs are “shovel ready” and could be in progress with a minimal amount of engineering/planning. As a “destination” for millions of visitors to the surrounding State parks, trails and nature/game preserves, the improvements would be a basis for a model Ohio small city and showcase Ohio’s efforts in supporting Smart/Livable City initiatives.

IV. Assessment of Transportation Needs and Gaps

In an effort to better understand the needs in Hocking County, the planning committee examined research and data, as well as solicited input from the community to gather information about needs and gaps in transportation services.

The demographic and socio-economic conditions of the study area are discussed in the Demographics Chapter of this plan. The following overview is an evaluation of the gaps in service based upon geographic data as well as from the perspective of the targeted populations, transportation providers, and the general public.

A variety of stakeholders were interviewed in the area in an attempt to solicit input and request participation from any organization that could potentially be impacted by the coordinated transportation planning process.

The following methods were used to assess transportation needs and gaps

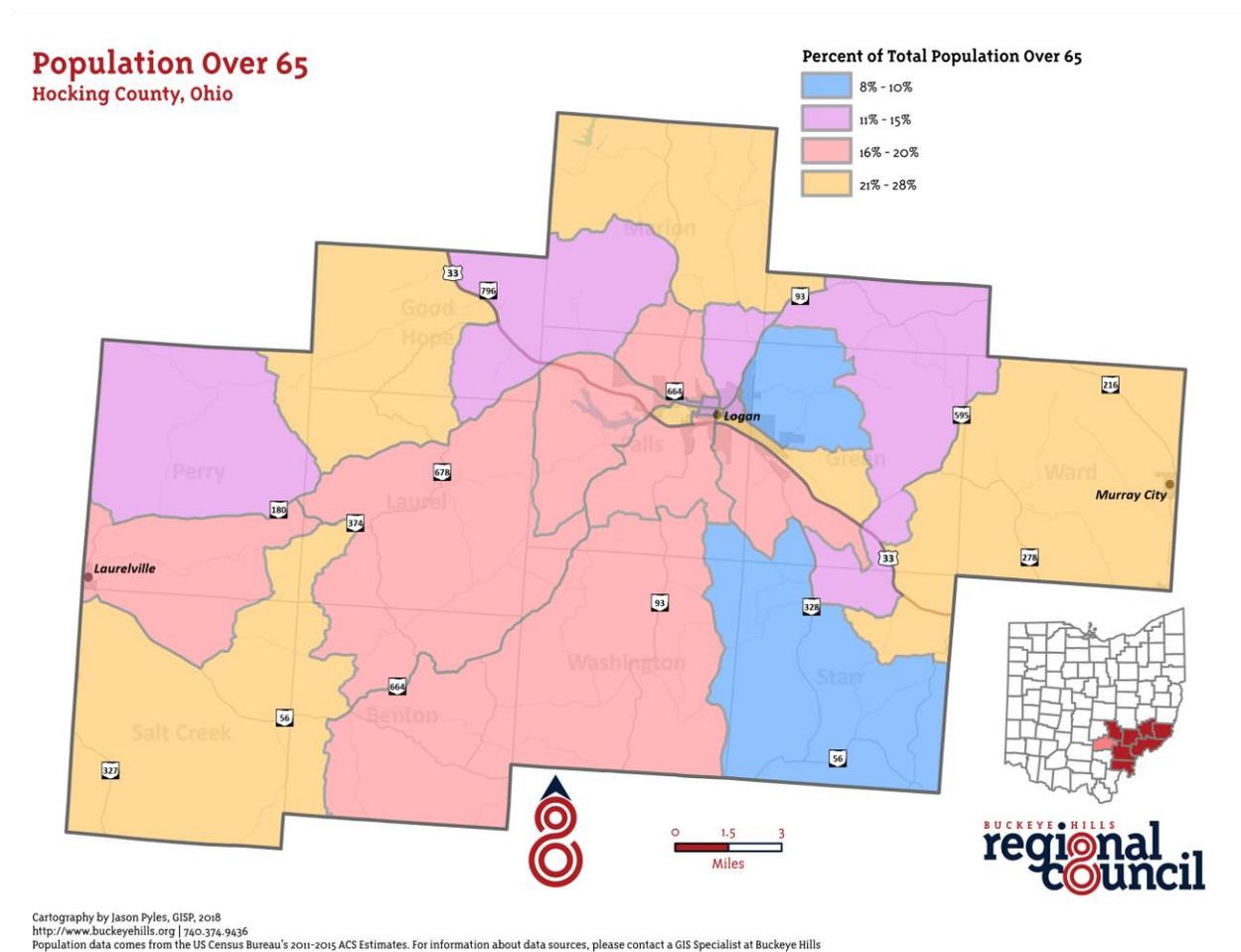
- Assessment of data and demographics
- Release of five (5) transportation surveys to the county focused on:
 - General Public
 - Seniors
 - Disabled Individuals
 - Social Service / Non-Profit Organizations
 - For-Profit Business
- Five (5) Public Transportation Meetings held throughout the county.

Local Demographic and Socio-Economic Data

Data for each target population group were aggregated by Census Block Group for transportation analysis. The demographic and socio-economic data is valuable because a comparison of where the highest and lowest densities individuals who are most likely to need transportation live. This information can then be compared to the locations of (1) major trip generators, and (2) available transportation services.

The following exhibit 1 illustrates the population density of Individuals Age 65 and Older in Hocking County and regions of the county where these populations are found.

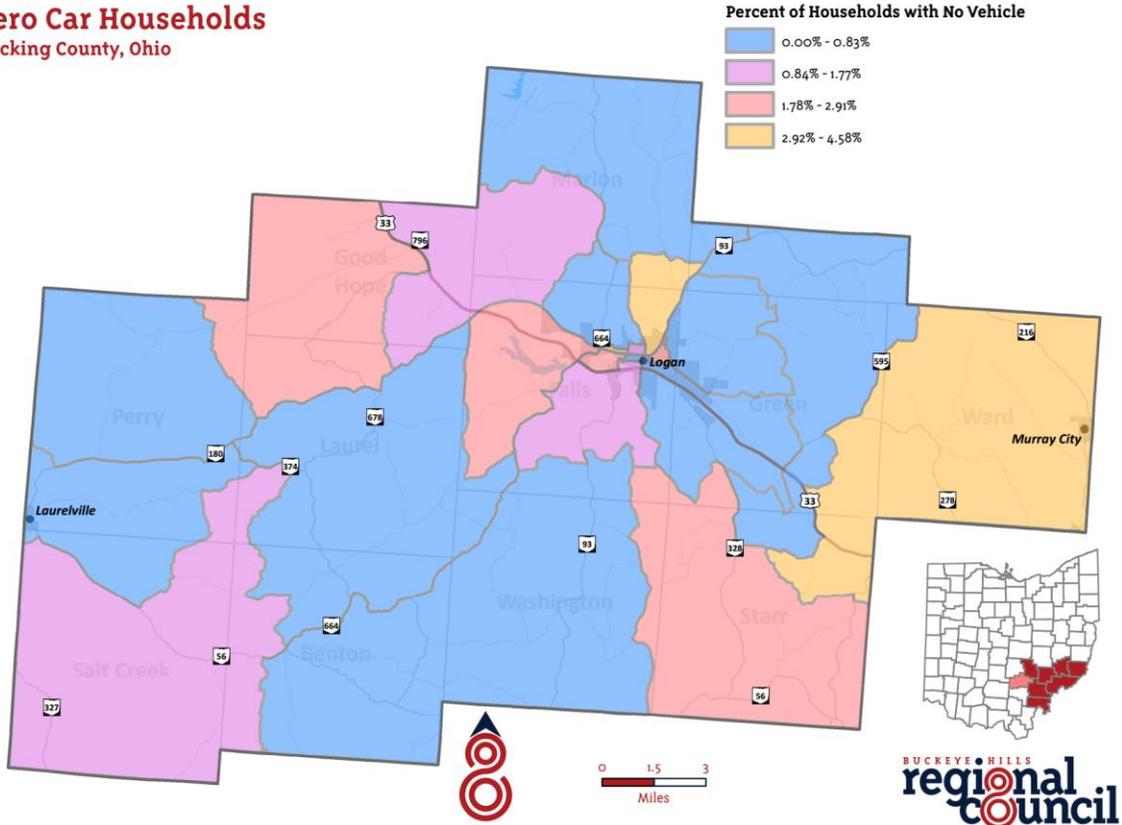
Exhibit 1: Map of Population Density of Individuals Age 65 and Older



The exhibit below indicates the areas where the number of zero vehicle households is above the Hocking County average. The absence of a vehicle in the household is often an indication of the need for transportation services.

Exhibit 2: Map of Density of Zero Vehicle Households

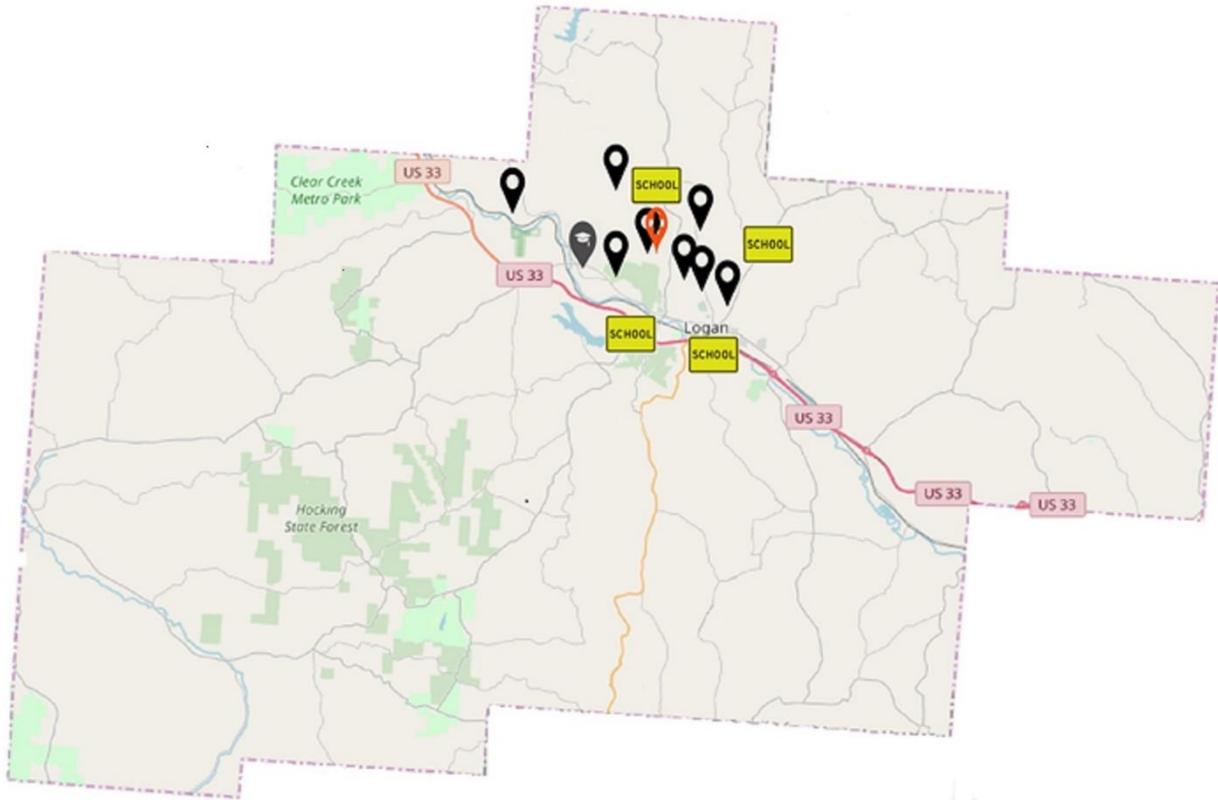
Zero Car Households
Hocking County, Ohio



Cartography by Jason Pyles, GISP, 2018
<http://www.buckeyehills.org> | 740.374.9436
 Population data comes from the US Census Bureau's 2011-2015 ACS Estimates. For information about data sources, please contact a GIS Specialist at Buckeye Hills

The next exhibit illustrates the location of the top destinations for the existing transportation providers as well as major trip generators for anyone in the area, including those who drive a personal vehicle.

Exhibit 3: Map of Major Trip Generators



Analysis of Demographic Data

The density of individuals age 65 and older is concentrated in the central region of the County, markedly along the 33 corridor between The City of Logan and Rockbridge and in all outlying areas of the county, most notably in Salt Creek Township & surrounding Laurelville. These outlying areas have the least amount of affordable transportation options available to them. Many seniors in Hocking County reside outside of the city limits in areas further away from medical care facilities and senior services.

A high percentage of zero vehicle households lay along similar areas as seen in Table 1 revealing a population in need of transportation services or programs.

Major trip generators are located mostly in The City of Logan. The rural areas of the county need to travel to the city in order to gain access to job opportunities, medical facilities, food access, and educational institutions.

Based on the demographic data above, it is crucial that affordable transportation options are available for community members residing in the rural areas of the county, especially seniors and zero vehicle households, in order to connect them to a variety of services available elsewhere in the County.

General Public and Stakeholder Meetings/Focus Groups

Hocking Athens Perry Community Action Agency hosted and facilitated five [5] local meetings and two [2] focus groups to discuss the unmet transportation needs and gaps in mobility and transportation. A number of people participated in the accessible public meetings. Of those, **70** self-identified as older adults and **18** self-identified as being a person with a disability. More information about what meetings were held and attendance at those meetings is available upon request.

During the meeting, the HAPCAP Hocking County Mobility Specialist presented highlights of historical coordinated transportation in Hocking County, and discussed the activities since the last Coordinated Public Transit Human Services Transportation Plan that have helped to address some of the unmet transportation needs and gaps in services for the area.

Following the initial presentation, the stakeholders were asked to review the gaps in transportation services and needs from the previous plan/or update and identify any gaps that were no longer valid and any new needs/gaps, which the facilitator deleted/added to/from a list. The focus of the discussion was transportation for older adults, individuals with disabilities, and people with low incomes. However, several topics discussed also impact mobility options for the general public.

Participants discussed numerous mobility issues to achieve, preserve, avoid, or eliminate through coordination during the meetings. Coordinated transportation stakeholders will consider these unmet needs when developing transportation goals and strategies, and grant applications. The exhibit at the end of this section provides a summary of the unmet mobility needs discussed during the meeting as well as the needs identified by the survey results.

Surveys

The following survey summary includes the information gained from the following surveys that were performed. **174** surveys were completed: Of the Hocking County Transportation Needs surveys in categories:

- General Public: 89
- Individuals age 60+: 59
- Individuals with Disabilities: 13
- Non-Profit / Social Services: 9
- Business: 5

All questions allowed respondents to mark multiple answers or no answer at all in order to capture a more complete response. Because of this some percentages and numbers may not match the total number of respondents. All surveys can be found in the appendix of this document and collective and individual responses can be provided at request.

Hocking County Transportation Survey for the General Public

Table 1: Survey Respondents' Ages

Age		Percent
0-20	4	4.4%
21-40	51	57.3%
41-64	22	24.7%
65+	12	13.4%

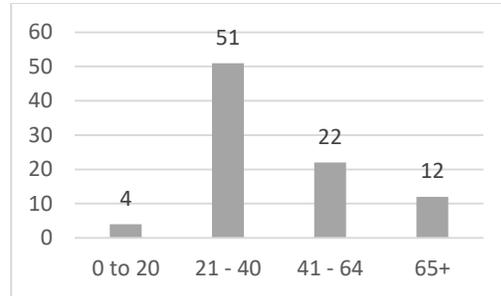


Table 1 illustrates that the survey captured responses from all age groups.

Table 2: Self-Identified Respondents

Self-Identified		Percent
Disabled	5	5.6 %
Low-Income	44	49.4%
Elderly (60+)	12	13.4%
None of the Above	36	40.4%

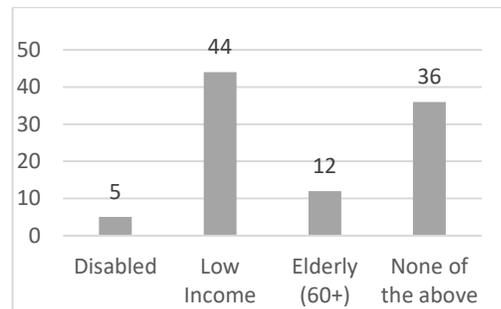


Table 2 illustrates that the general public, low-income, elderly, and disabled individuals participated.

Table 3: Number of Individuals in the Household

Number of People in Household		Percent
1	8	8.9%
2	16	17.9%
3	19	21.3%
4	23	25.8%
5	14	15.7%

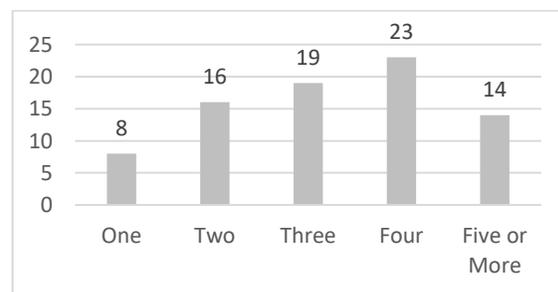
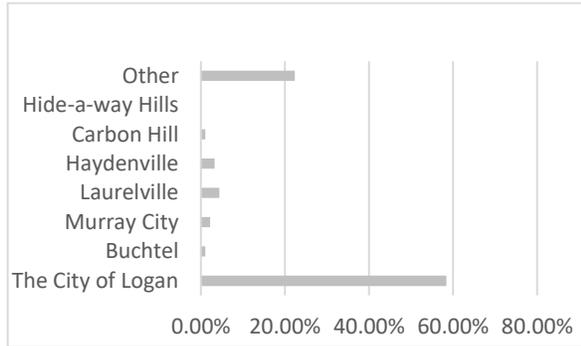


Table 3 shows that most respondents live with 3 other individuals in their household followed closely by households with 2 other individuals.

Table 4: Residence Locations of Respondents

Residence		Percent
The City of Logan	52	58.4%
Buchtel	1	1.1%
Murray City	2	2.2%
Laurelville	4	4.4%
Haydenville	3	3.3%
Carbon Hill	1	1.1%
Hide-a-way Hills	0	0.0%
Other	20	22.4%

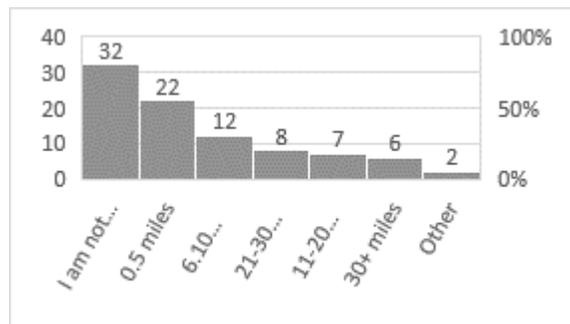


*Other areas identified are located outside of city or village limits.

Table 4 demonstrates the survey captured responses from multiple areas of the county.

Table 5: Location of Survey Respondents' Place of Employment

Work Location		Percent
0.5 miles	22	25%
6.10 miles	12	13.6%
11-20 miles	7	7.9%
21-30 miles	8	9.0%
30+ miles	6	6.8%
I am not currently employed	32	36.3%



*Other responses include traveling and working from home

Table 5 identifies a large number of respondents' who are currently not employed. Respondents who are currently employed live close to their place of employment or between 6 - 10 miles away.

Table 6: Location of Survey Respondents' Destinations

Destinations		Percent
To the Doctor	78	88.6%
To the Grocery Store	74	84.1%
To visit family and friends	55	62.5%
To work	54	61.4%
To the Drug Store/Pharmacy	48	54.5%
To destination outside of the County	47	53.4%
To a destination in the City of Logan	45	51.1%
To a department store	43	48.9%
To a social event	42	47.7%
To the hospital	42	47.7%
To a destination outside of the City	41	46.6%
To Job & Family Services	20	22.7%
To church/religious services	20	22.7%
To college event	15	17.0%
To a civic event	13	14.8%
To childcare provider	12	13.6%
To court/legal services	10	11.4%
To school/class	9	10.2%
To congregate meal sites/pantry	9	10.2%
To the Social Security office	6	6.8%
Other:	4	4.5%
To dialysis appointments	1	1.1%

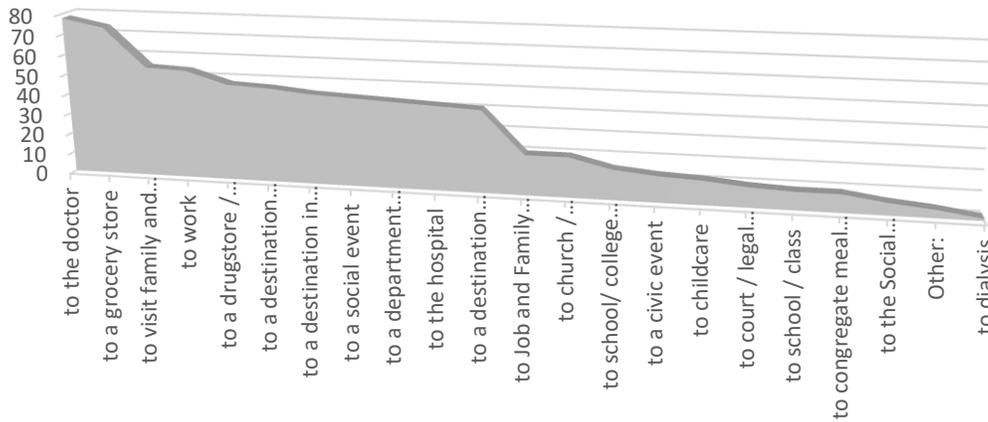


Table 6 identifies popular destinations as the doctor’s office, followed closely by grocery store, and to visit with family and friends. Work, Drug store/pharmacy, destinations outside Hocking County and destinations within the City of Logan were also noted highlighted by over 50% of respondents.

Table 7: Mode of Transportation

Mode of Transportation	Percent	Percent
I drive my own car	68	76.7%
I walk	76	33.5%
I ride with a family member	70	30.8%
I ride with a friend	70	30.8%
I use public transit	49	21.6%
I ride my bicycle	37	16.3%
I use a taxi	15	6.6%
I call a social service provider	14	6.2%
I use a door-to-door van service	6	2.6%

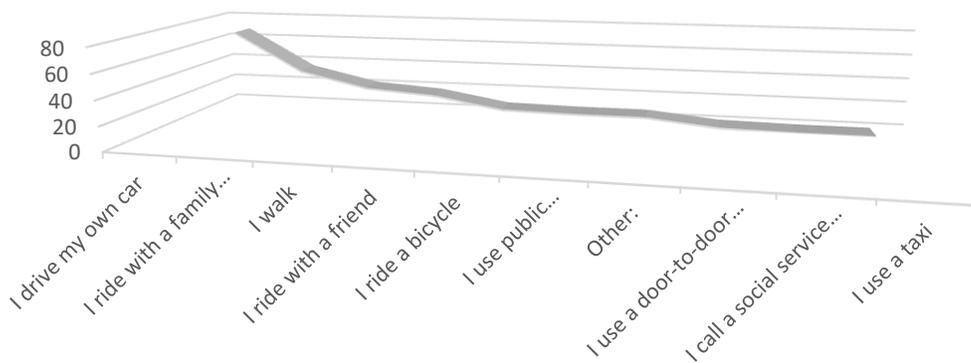


Table 7 shows a wide-range of transportation options used by individuals including driving their own car, walking, or riding with a family member or friend.

Table 8: Statements that Have Been True for Respondents in the Past Six Months

Statement	Percent	
I do not have a driver's license	17	30.4%
I can't afford gasoline	12	21.4%
My vehicle is broken down	12	21.4%
My vehicle is not reliable	11	19.6%
I can't afford to use a taxi service	11	19.6%
Other:	11	19.6%
I do not have a vehicle	6	10.7%
I can't afford car insurance	4	7.1%
My driver's license is suspended	3	5.4%

Table 8 identifies several transportation barriers related to financial hardships in urban & rural areas across the county, lack of a licensure to operate a vehicle, a lack of funds to purchase fuel, a lack of access to a reliable personal transportation vehicle & a lack of funds to access other modes of transportation in Hocking County.

Table 9: Key Insights

The comments left by participants to the question: ‘What Improvements should be made to the current transportation services in Hocking County?’ The most frequent responses were:

- Extension of current public transportation hours/days (daily and weekend services)
- Expansion of service area to a County-wide services
- More capacity of current services /Fixed route systems
- Outreach and education about current transportation services available

NOTEABLE COMMENTS

24/7 service

Easier access and not having to call 24 to 48 hours ahead of time for a ride, sometimes that is not realistic. Probably need a transportation for people that need to get to court or drug testing. I see a lot of need for transportation for this population since they are on a strict time table and typically aren't able to make money to pay for transport let alone the gasoline.

Have it more accessible, make it so the community is more aware of the service. Have bus stops for fixed routes, advertise the service to make public transit more of a service, to decrease the use of cars and carbon dioxide in the air for those that live in and 2 miles out of the city.

We need more transportation services in Hocking County. Improve availability in the county.

More affordable, group rates

Focus more on the elderly and less on low income

Make Logan public transportation available 24/7

Services should be free if the family has a medical card

Going further outside of the city - Further out of town

Advertise their services better. Outreach to local doctors etc. Leave pamphlets, send mailers

More disabled services

Make it cheaper or reduced cost

Daily Fixed Routes

Provide more transit/biking options

Coordination with other transportation agencies

Add more sources of transportation, seems as though it is busier and harder to get transportation on short notice

Getting the word out and letting people know of the service areas and times available for services.

GoBus making more frequent trips to Columbus; better pick up times for Logan GoBus stops. Transit at night; Uber service

Expand service to include the entire county

Longer hours, more transporting units

Cater to disabilities

Weekend Hours

Offer later hours or fixed routes

Would love to see weekend hours

NONE - They are great

Make it more affordable or free

Need 24 Hour service

Table 10: Key Insights 2

The comments left by participants to the question: ‘If you do not currently use public transit, why not?’
The most frequent responses were:

- I have my own car
- I rely on family/friends
- No access to services where I live

<u>NOTEABLE COMMENTS</u>
I have my own car
I don't live within two miles of the city limits. If I did, have three children and cannot transport their car seats and my bags by myself.
The cost per passenger
Family members take me to appointments & socializations
Hours - Locations
Having 2 children in car seats
I can usually get help from a family member
Hours do not work with my schedule and it is not readily available
I drive myself. This should be geared toward folks that need it.
I have my own car it may break down every once in a while being old but if one breaks, I have a second car
I ride my bicycle
I work outside of Hocking County and I have a car. If it breaks down I miss work.
I have access to my own vehicle and am able to get to work and appointments
I live in Franklin County but work in Logan. Nothing is available.
I'm not in need of it at the present time, but as I get older, there may be times when it would definitely benefit me, however, I don't believe it is available to Murray City residents...unsure?????
Public transportation is not available in evening/night.
NO access
I use AHOY or Family
My mother uses LPT services and it has really helped getting her to DR appointments
Right now my husband drives where I need to go as long as it's in town or Lancaster. He's having more trouble going to Lancaster
Cannot afford it.
I don't need to as of yet
Have own transportation
They don't operate anywhere near me.

Final Insights and Analysis of Data: General Population Survey

Hocking County reflects a poverty rate of 16.6% with a third of Hocking County families living at or below 200% of the federal poverty level. Low-income individuals lacking transportation options have no access to medical facilities, grocery/shopping centers, & social engagements with family & friends. A large number of respondents are currently not employed, in part due to little or no access to affordable transportation options connecting rural areas to the major trip generators in the city of Logan and other regions of the county.

Financial hardships also serve as a barrier for community members to access transportation options available to them due to their inability to pay for services or vehicle ownership.

Community members who wish to use services to commute to work or other locations are unable to do so because they:

- Live or work outside of the service area.
- Cannot afford to pay for services every day.
- The services do not run early enough, late enough.
- There is no weekend service.

Many community members are unaware of:

- The services available in their area.
- How to utilize these services.

Respondents who can utilize services do not because:

- The timeframes are inconvenient.
- The services do not run early enough, late enough, or on the weekends.
- They rely on family & friends at this time.

Strategies and Goals

- Extension of services hours to run earlier and later.
- Expansion of service days to include Saturday and Sunday.
- Additional capacity for door-to-door accessible van services.
- Expansion of service areas to a county-wide areas, specifically fixed-route systems.
- Lower or free fares.
- Outreach/Promotion of services.

More capacity to fulfill existing requests and needs

Hocking County Transportation Survey for Individuals Age 60+

Table 11: Age of Senior Respondents'

Age	Percent	
60-65	15	25.9 %
66-70	7	12.1%
71-75	8	13.8%
76-80	13	22.4%
80+	15	25.9%
Other	0	0.0%

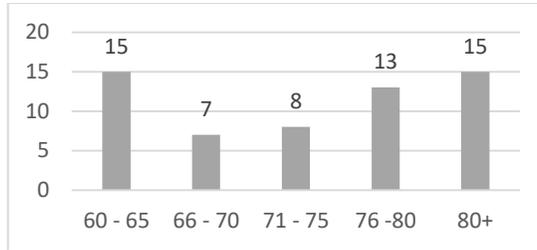


Table 11 illustrates that the survey captured responses from seniors of varying ages.

Table 12: Number of Individuals in Senior Respondents' Households

Household	Percent	
1	24	41.4%
2	27	46.6%
3	3	5.2%
4	4	6.9%
5	0	0.0%

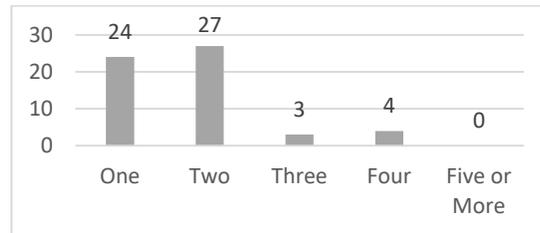
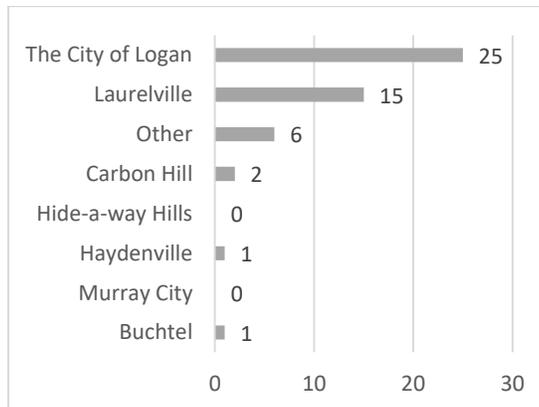


Table 12 illustrates a majority of senior respondents live alone or in a two-person household.

Table 13: Location of respondents' residence

Residence	Percent	
City of Logan	25	52.1%
Buchtel	1	2.1%
Murray City	0	0%
Laurelville	15	31.3%
Haydenville	1	2.1%
Carbon Hill	2	4.2%
Hide-A-Way Hills	0	1.3%
Other	6	12.5%



*Other areas identified are located outside of city or village limits.

Table 13 illustrates that the survey captured responses from various areas in the County.

Table 14: Destination of Senior Respondents'

Destinations		Percent
to shopping / grocery store	53	77.9%
to medical / dental	50	73.5%
to social outings	48	70.6%
to religious Services	42	61.8%
to school	40	58.8%
to work	38	55.9%
to childcare	37	54.4%
to a drugstore / pharmacy	34	50.0%
to visit family and friends	25	36.8%
to dialysis appointments	19	27.9%
To the Social Security Office	15	22.1%
To congregate dining sites	13	19.1%
I don't drive	12	17.6%
To Job and Family services	7	10.3%
To School	4	5.9%

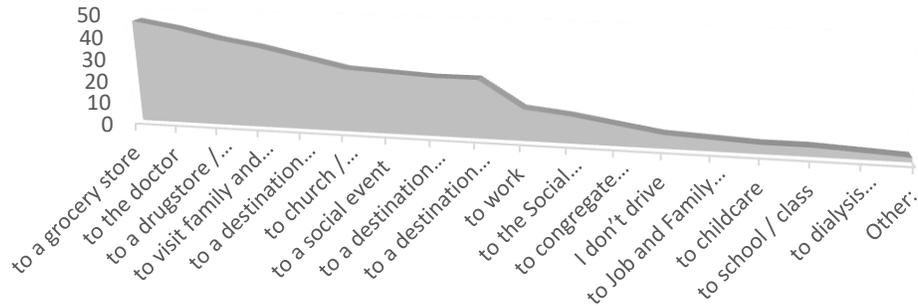


Table 14 indicates that the most common destinations for Seniors are shopping / grocery stores, medical and dental appointments, and drugstore / pharmacy locations.

Table 15: Senior respondents' mode of transportation

Mode of Transportation		Percent
I walk	11	20%
I ride a bicycle	2	3.6%
I drive my own car	37	67.3%
I call a friend for a ride	11	20%
I call a family member for a ride	20	36.4%
I call a social service provider	1	1.8%
I ride public transportation	10	18.2%
I use a door-to-door van service	3	5.5%
I use a taxi service	4	7.3%
Other:	3	5.5%

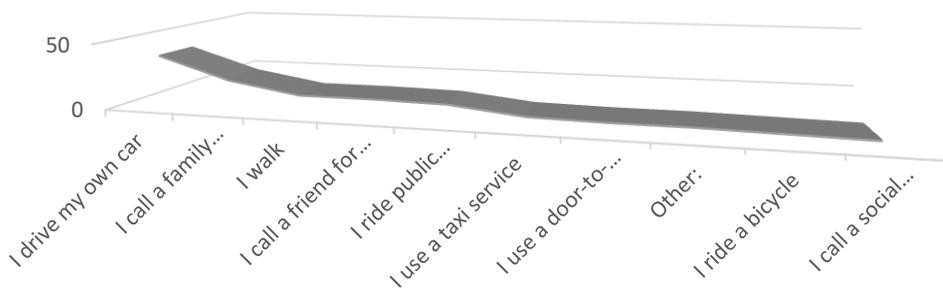


Table 15 identifies driving my own car, relying on family and friends for transportation and walking as the most frequently selected modes of transportation among seniors.

Table 16: Circumstances Under Which Respondents' Prefer not to Drive

Circumstances		Percent
At night time	25	54.3%
I do not drive	4	8.7%
On high-speed highways	15	32.6%
Unfamiliar area	14	30.4%
To a medical appointment	10	21.7%
More than 3 miles away	9	19.6%

Table 16 demonstrates circumstances under which seniors will not drive, the most common being at night time, on high-speed highways and in unfamiliar areas.

Table 17: Reasons why respondents are currently unable to drive:

Unable to Drive		Percent
I do not have my driver's license	8	38.1%
I do not have a vehicle	8	38.1%
I can't afford car insurance	4	19%
My license is suspended	0	0%
It is unsafe	6	28.6%
I am temporarily disabled	3	14.3%
My car is broken down	2	9.5%
My car is not reliable	1	4.8%
I can't afford gasoline	4	19%

Table 17 illustrates reasons why some seniors are unable to drive, the most frequent being I do not have a license, I do not have a vehicle, and it is unsafe.

Table 18: Key insights 1

Comments left by respondents to the question, 'What improvements could be made to the transportation options available to individuals ages 60 or more in Hocking County?' The most frequent suggestions were:

- Expansion of services
- Extension of weekend hours, especially on Sunday
- More information available to seniors about transportation options
- Less expensive transportation options

Notable Comments

I think we have good service during the daytime weekly hours - people who need transportation have difficulty during the weekends and evenings.
Get the information out on how it is available, how to schedule, what options are available, the costs, etc.
Include more sources of transportation so that it is more available when needed on shorter notice and not ahead of time
Weekend services
24 hour a day service
From what I know of the services available, I feel they are excellent.
Offer more transportation options
Make it more easily available
Provide transportation for ALL of Hocking County
I am satisfied with the Logan transit services and the Scenic Hills center as back up
Provide service further out in the county
I would like to have service on Saturdays & Sundays
More Hours – Later Hours

Table 19: Key Insights 2

Comments left by respondents to the question, 'If you do not use Hocking County's transportation services, why not? The most frequent answers were:

- I drive my own car
- I don't know enough about these services
- I can't afford these services
- These services don't come where I live

Notable Comments

Have my own transportation & able to drive
I drive and have good health to walk.
Still have own vehicle and able to go on my own.
Never had a chance
I am able to drive and have my own car, so have not had the need to use the services. I would not hesitate to use them if I need to at some point. A friend needed to use them when she had a leg injury and could not drive, and she was very satisfied with the service.
I currently have family help
They do not provide service outside of town (Logan)
Public Transit will not come to my house
I go out of town to the doctor.
My son and Daughter in law likes to take me to my appointments
Because of no transportation available, I pay a friend 30 dollars to take me to my appointments and I provide her with a meal also. If I have more than one appointment location I can pay as much as \$60 per trip.
Do not have enough information
Wheelchair Bound
Not available as far as I know

Final Insights and Analysis of Data: Individuals Age 60+

Individuals ages 60 and over are unaware of current transportation options available and how to utilize them. Because most seniors rely on caretakers and family and friends for transportation those individuals may also be unaware of current services and senior discounts related to transportation.

A majority of seniors live alone and on a fixed income. They cannot afford transportation services available to them even if they are aware of the services in their area. This limits their trips to the availability of friends or family to take them to their destinations as well as constitutes when appointments can be made.

Senior respondents living outside of service areas are unable to utilize transportation services and would like to see an expansion of services. Those who do live in the service areas cannot utilize these services on the weekend and evenings because there are no options for services currently operating during the evening & weekends.

Affordable door-to-door services are currently limited. Seniors seeking these types services have been denied, live outside the service area, are unaware of the limited services available and are left with little options beyond relying on family and friends. They would like to see more capacity with these services to meet the existing needs of seniors in Hocking County.

Strategies and Goals

- Extension of services hours to run earlier and later.
- Expansion of service days to include Saturday and Sunday.
- Expansion of service areas to a county-wide area.
- Additional capacity for door-to-door accessible transit services.
- Coordination of transit services to coincide with community events/functions.
- Creation of a fixed-route system to serve the city & populated regions of the county.
- Lowered or free fares.

Hocking County Transportation Survey for Individuals with Disabilities

Table 20: Age of Respondents

Age		Percent
0-20	0	0%
21-40	12	92.3%
41-64	1	7.7%
65+	0	0.0%

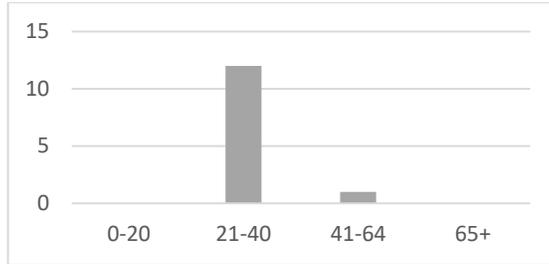


Table 20 illustrates that the survey captured responses from Individuals with disabilities of varying ages.

Table 21: Respondents' Residence

Residence		Percent
City of Logan	8	72.7%
Other	3	27.3%

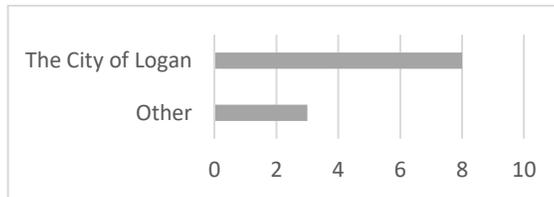


Table 21 highlights the different locations the respondents' residences' are located.

Table 22: Number of Individuals in Respondents' Household

Household		Percent
One	0	0%
Two	6	46.2%
Three	2	15.4%
Four	3	23.1%
Five	0	0%

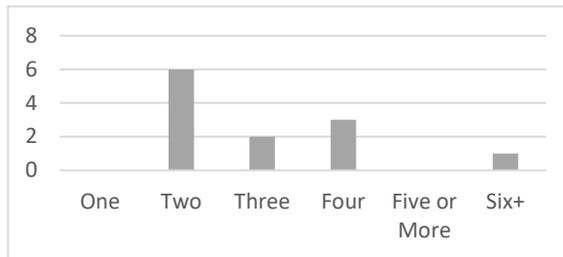


Table 22 illustrates that respondent's with disabilities live in a variety of households

Disability		Percent
Developmental	10	76.9%
Mobility	1	7.7%
Hearing	0	0.0%
Vision	1	7.7%
Other:	4	30.8%

Table 23: Respondents' Self-Identified Disability

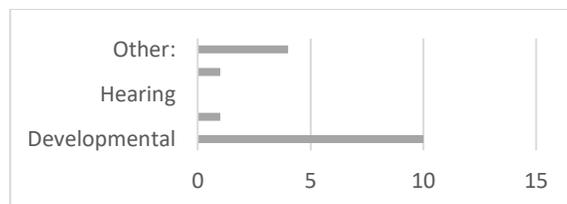


Table 23 highlights the respondents' self-identified disabilities, mostly developmental and other mobility related issues.

Table 24: Respondents' Destinations

Destinations		Percent
To or from work/job	4	30.8%
Attending a Day Hab	6	46.2%
Medical appointments	9	69.2%
Government Services	8	61.5%
Grocery/errands	9	69.2%
Religious services	1	7.7%
Visit family, friends	5	38.5%
To congregate meal sites	3	23.1%
To or from childcare	0	0%
To or from school	3	23.1%

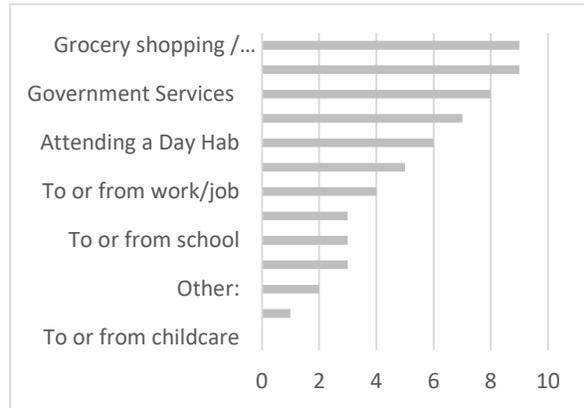


Table 24 highlights the respondents' frequent destinations with the most popular being medical and health appointments, social events, running errands and to government assistance services.

Table 25: Respondents' Mode of Transportation

Mode of Transportation		Percent
I walk	12	60.0%
I ride a bike	10	50.0%
I drive my own car	10	50.0%
I ride the public bus	10	50.0%
I use a taxi service	6	30.0%
I ride with family	4	20.0%
I ride with a care taker	4	20.0%
I use a van service	2	10.0%

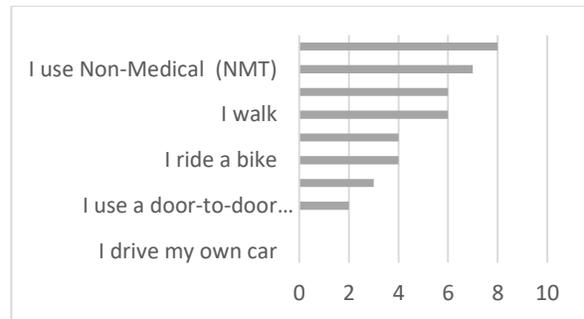
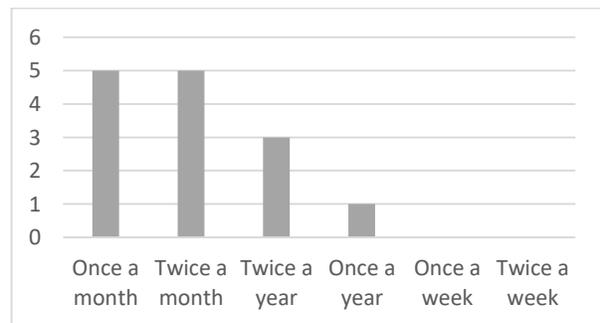


Table 25 illustrates that individuals with disabilities rely on caretakers, family, friends, and neighbors for transportation.

Tables 26: Medical Appointments

Medical Appointments		Percent
Once a week	0	0.0%
Twice a week	0	0%
Once a month	5	38.5%
Twice a month	5	38.5%
Once a year	1	7.7%
Twice a year	3	23.0%



Medical Appointments

Outside of Hocking County

Percent

Yes	8	66.7%
No	4	33.3%

Missed Medical Appointments

Lack of Transportation

Percent

Yes	7	58.3%
No	5	41.7%

Tables 26 demonstrate the frequency of medical appointments as one to two per month with half of the appointments being located outside of Hocking County. 58.3% of respondents had missed a medical appointment in the past due to a lack of transportation.

Table 27: Days difficult to Find Transportation Options

Difficult Transit Days		Percent
Sunday	9	81.8%
Monday	4	36.4%
Tuesday	4	36.4%
Wednesday	4	36.4%
Thursday	4	36.4%
Friday	4	43.8%
Saturday	10	90.9%

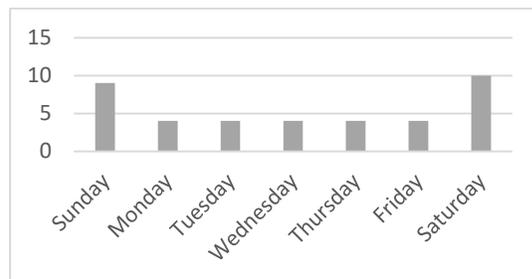


Table 27 illustrates that Saturday and Sunday are both difficult days for individuals with disabilities to find transportation options in service.

Table 28: Statements on Not Using Public Transportation Options

Transportation Problems		Percent
It doesn't come where I live	2	15.4%
It doesn't go where I want to	4	30.8%
The service hours	8	61.5%
I can't afford it	6	46.2%
It's not accessible	1	7.7%
I need a personal assistant	2	15.4%
I don't know how to use it	1	7.7%

Table 28 demonstrates reasons why individuals with disabilities do not utilize public transportation services. The most frequent reasons being that service hours do not line up with what they need to do, not being able to afford the services, and the service not traveling to where the respondents wish to go.

Table 29: Key Insights

Responses the open questions ‘How can transportation for individuals with disabilities be improved in Hocking County?’

- Extended and additional hours on the weekend and during evenings
- Extension of services to rural areas
- Lowered fares

Notable Comments

Be more accessible - Not so expensive (reduced cost or free) - Provide later hours of operation for grocery trips
More stops and options for longer trips out of town
Offer services M - F 5pm - ? and on weekends 12 - 6pm
Make more affordable
Later hours
Cheaper transit prices
Extended evening hours
Extended hours
Make it easier to use
Extended hours"
"I live in franklin county and I use LPT to pick me up and take me to dayhab in Hocking County.
Extended hours m-f until 8:30pm
Extend coverage county wide"
Be more accessible - Not so expensive (reduced cost or free) - Provide later hours of operation for grocery trips

Final Insights and Analysis of Data: Individuals with Disabilities

Individuals with disabilities often have no access to affordable transportation services because:

- The service hours do not run early or late enough.
- The service hours do not run on the weekends.
- They cannot afford the current services.
- They live outside of the service area.

Many individuals with disabilities live on a fixed-income and cannot affordable current transportation options available to them. Respondents require transportation to medical appointments often, at times outside of the County. There currently are limited options located inside Hocking County that can affordably transfer individuals outside of the County, even for medical reasons. Due to this many respondents have recorded that they have missed medical appointments as a result of a lack of transportation.

Strategies and Goals

- Extension of services hours to run earlier and later.
- Expansion of service days to include Saturday and Sunday.
- Expansion of service areas to a county-wide area, especially fixed-route systems.
- Lower or free fares
- Creation of affordable transportation services that travel outside of the County, especially for medical services.

Hocking County Transportation Survey for Social Services and Non-Profits

Table 30: Services Offered by Organization

Services Offered		Percent
Medical Services	2	22.2%
Social Services	4	44.4%
Children and Family Services	2	22.2%
Low-Income Services	2	22.2%
Disabled Services	2	22.2%
Senior Services	1	11.1%
Youth Services	1	11.1%

Table 30 demonstrates that respondents provide a variety of different services.

Table 31: Location of Organizations

Location		Percent
City of Logan	7	81.3%
Laurelville	2	21.9%

Table 31 illustrates the location of the organizations, with a majority being located in the City of Logan and others in Laurelville.

Table 32: Consider Transportation a Barrier

Transportation Barrier		Percent
Yes	8	88.9%
No	0	0%
Other:	1	11.1%

Table 32 demonstrates that most respondents consider transportation a barrier to their clients.

Importance of Transportation in Utilizing Services

		Percent
1 Not Important	0	0%
2	0	0%
3	1	11.1%
4	2	22.2%
5 Extremely Important	6	66.7%

Table 33: Transportation for Utilizing Services

Table 33 demonstrates the importance of transportation for clients to access the services the respondent organizations offer.

Table 34: Providing Transportation

Provide Transportation		Percent
Yes	6	75%
No	2	25%

Table 34 illustrates the organizations either provide their own transportation for clients who qualify or coordinate with local transportation providers to provide services.

Table 35: Transportation Type Offered

Transportation Offered		Percent
We manage and provide	2	25%
We work with providers	5	62%
We do not provide transportation	2	25%

Table 35 illustrates that organizations are working with providers to provide transportation services.

Table 36: Clients Missed Appointments

Missed Appointments		Percent
Yes	8	88.9%
No	0	0%
Other:	1	11.1%

Table 36 shows that a large number of organizations have had clients miss appointments due strictly to a lack of transportation.

Table 37: Employee Transportation

Employee has Missed Work to Transport a Friend/Fam		Percent
Yes	1	11.1%
No	6	66.7%
Other:	2	22.2%

Table 37 demonstrates that employees of the organizations miss work or make other arrangements due to providing transportation for a friend or family member.

Table 38: Client Dropped from Program / Assistance

Clients Dropped due to a Lack of Transportation

	Percent	
Yes	6	55.6%
No	1	11.1%
Other:	2	22.2%

Table 38 shows that clients have been dropped from services due to missed appointments based on a lack of transportation.

Table 39: Key Insights

The respondents answered to the question: ‘What could be done to improve transportation options for community members utilizing your services?’

The most frequent answers were:

- Expansion of services to County-wide service areas
- Later, earlier, and weekend hours for commuting purposes.
- Connections to public transit systems in adjoining counties

Notable Comments:

Maybe advertise available services better. Make it easier for clients to access.
We work on helping people find jobs, but Logan Public Transit is not always the best fit. Many participants find jobs they would like to apply to in Athens, Lancaster, or Circleville, but it is not cost effective to use LPT. It would be great if there was a regular public transit route that would connect with other public transit routes, such as Athens Public Transit. This would open up the number of jobs that our participants could apply to.
Be able to set a route to pick up string of people for particular event. Pick up earlier than 8 a.m. because many are enrolled in JFS courses that start at 8 a.m. More education on existing services targeting those in low-income housing buildings.
Our senior clients drive into our free lunch program offered in Logan, Ohio. If there were more transportation options, they could come in for this free meal, which offers them a chance to socialize and to gain access to other services they may need through the community center.
Transportation to GoBus stop location
More resources for non-emergency medical transportation; wheelchair vans; evening and weekend options for patients who come in by squad and need a ride home
More options for Medicare patients that are affordable
Additional hours for transportation to be available would assist in us providing additional services.

Final Insights and Analysis of Data: Social Services / Non-Profit Survey

Clients tend to live in rural areas of the County where little affordable transportation options are offered. Many are unaware of the services available to them or the hours of operation do not align with the current need. Due to the lack of affordable transportation options to the rural areas of the County, it greatly effects individuals' access to employment locations, social service agencies' and assistance providers.

Many clients can't utilize public transportation because the hours of service do not run late enough, early enough, or on the weekend to be used for commuting or job access. This is especially true for second shift employees.

Clients utilizing social services often do not have the financial means to utilize private or public transportation. Programs that support gas vouchers or free and reduced fares for low-income individuals would be beneficial to clients and organizations that require clients to attend appointments to continue utilizing assistance.

Organizations' employees are unaware of transportation services to direct clients to or don't know how to utilize services. Several agencies provide their own transportation while some work with transportation providers throughout the county to fill the gaps for their clients.

Public Meeting Insights and Notable Comments

The Hocking County Coordinated Plan Planning Committee decided to hold transportation round tables in different locations throughout the County in order to gain a focused understanding of certain areas' needs and gaps. If community members did not attend these round tables, the Hocking County Mobility Specialist conducted transportation outreach questions to local groups and meetings to gain insight. Listed below are the notable discussions for each area with area specific priorities and goals that differ from the overall goals derived in the strategies and goals section of this document.

Logan Public Meeting (Individuals w/ Disabilities Focused)

February 14th, 2018 at the Logan Public Library

The following items were discussed in relation to Disabilities in the City of Logan and the County:

- Extend hours of operation of the current public transit system 7am-8pm M-F
- Fixed bus route system that operates in the city to coincide with public transit hours
- Expand the coverage area of the current public transit system to cover rural sections of the county.
- Public Transit Services from the villages to the city that would ultimately connect to larger Public Transit service areas (Athens Public Transit, Lancaster-Fairfield Public Transit) more frequently.
- Coordination of existing services with service providers outside of the county.
- Weekend on-demand service hours.
- Increase or adjust current scheduled GoBus stops in Hocking County (Logan to Columbus).
- Construction of visible signage, shelters and benches at marked bus stops.
- ADA accessibility & safety at sidewalks and travel routes leading to GoBus stops
- Outreach of services to residents with disabilities.

Prioritized Goals for City of Logan & Individuals with disabilities that do not align with County-wide goals:

- Addition of safe, accessible, ADA compliant sidewalks, and audible cross-walks. Especially at the SR 664 & Hunter St. intersection & additionally on Front St.
- Create safe and accessible unobstructed curb cuts and crossings at all city streets. Especially to low income housing developments.
- Co-op with private transportation providers at an agreed rate/group rate

Logan Public Meeting (Individuals 60+ Focused)

February 15th, 2018 at Buckeye Hills Senior Center

The following items were discussed in relation to Senior individuals in the City of Logan and the County:

- Extend hours of operation of the current public transit system
- Frequency of stop times for GoBus
- Conduct more outreach about current transportation services
- Local event outreach/shuttling

Prioritized Goals for the 60+ population that do not align with County-wide goals:

- Marked crosswalks at all city street crossings
- Unobstructed curb access to all city sidewalks

Laurelville Public Meeting

February 20th, 2018 at Laurelville Public Library

There were no attendees to this meeting. The Hocking County Mobility specialist visited the Hocking County Health Department WIC clinic held at the Public library to talk to citizens about transportation. Many of the issues discussed aligned with survey responses and overall goals listed at the end of this document.

The following items were discussed in relation to individuals in the Village of Laurelville and the County:

- Extend hours of operation of the current public transit system
- Extended services to throughout the county
- Conduct more outreach about current transportation services

Logan Public Meeting

February 26th, 2018 at Hocking County Regional Planners office

There were 2 attendees to this meeting. The Hocking County Mobility Specialist reviewed the topics discussed during other public meetings. Many of the issues discussed aligned with survey responses and overall goals listed at the end of this document. The following items were expressed and discussed:

- Extend hours of operation of the current public transit system
- Extended coverage of the current public transit system
- Local event outreach/shuttling

Murray City Public Meeting

February 27th, 2018 at the Murray City Municipal Building

There were no attendees to this meeting. The Hocking County Mobility Specialist reviewed the topics the village administrator and provided information regarding the coordinated plan and its impact on the community. Many of the issues discussed aligned with village needs and overall goals listed at the end of this document. The following items were expressed and discussed:

- Extend hours of operation of the current public transit system
- Extended coverage of the current public transit system

Gibsonville Public Meeting

Was to be held February 22nd, 2018 at the Gibsonville Municipal Auditorium

- This public meeting was cancelled due to the threat of widespread flooding throughout the region. The coordinated plan planning committee met and approved this action. Because of time constraints, it was agreed that no reschedule date would be set for this meeting.

Challenges to Coordinated Transportation

In addition to identifying needs, the planning committee gathered information from stakeholders and used their own professional experience to identify challenges to providing coordinated transportation services. These challenges include the following:

- Several regions of the County lack transportation options.
- Transportation providers are working at nearly full capacity and are unable to consistently coordinate efforts.
- Different funding sources and calculating of fares are prohibitive for coordination of public and private efforts.

Summary of Unmet Mobility Needs

The following table describes the identified unmet transportation needs that were identified and the method used to identify and prioritize each need. Needs are listed in order of their rank in highest to lowest priority.

Exhibit 1: Prioritized Unmet Mobility Needs

Rank	Unmet Need Description	Method Used to Identify and Rank Need
1	Continued support & expansion of Logan Public Transit system Hours	Survey and Round Table Input Coordinated Plan Planning Committee
2	Creation of a Mobility Management Program	Survey and Round Table Input Coordinated Plan Planning Committee
3	Coordination of All Services	Survey and Round Table Input Coordinated Plan Planning Committee
4	Expansion of Weekly Service	Survey and Round Table Input Coordinated Plan Planning Committee
5	Creation of Weekend Service Hours	Survey and Round Table Input Coordinated Plan Planning Committee
6	Expansion of Coverage Area	Survey and Round Table Input
7	Affordable Fares	Coordinated Plan Planning Committee
8	Active Transportation Options	Coordinated Plan Planning Committee

V. Goals and Strategies

Developing Strategies to Address Gaps and Needs

Strategies for improving transportation for Hocking County should address the service gaps and user needs identified in this plan, if they are to be effective. As described, the gaps and unmet needs were based on information obtained from geographic analysis, the attendees participating in the meetings, and responses to the public survey.

Based on information gathered throughout the planning process, the following strategies were developed to address the gaps and unmet transportation needs. Priority levels are assigned by considering the primary funding sources that could be available to support plan implementation compared to the importance of meeting this unmet need expressed by the public and stakeholders. Not all strategies are activities specifically eligible for funding under the existing programs, nor is it

guaranteed that sufficient funding will be available to achieve every strategy identified. In addition, the local stakeholders will need to provide support and commit to pursuing the strategies if they are to be accomplished. Nonetheless, these strategies have been tailored to 7 of the identified primary gaps and needs.

Below is an outline describing the prioritized strategies to address each of the identified unmet transportation needs and gaps in services.

Goal #1:

CONTINUED FUNDING FOR LOGAN PUBLIC TRANSIT

Need(s) Being Addressed: Affordable, door-to-door transportation services for seniors and individuals with disabilities. Continued and increased funding for LPT alleviates the need for local and contract matches.

Strategy 1.1:

Continued and increased funding of the Logan Public Transit system through the 5311 program and possibly the 5310 program.

Strategy 1.2:

Continued and increased local support.

Strategy 1.3:

Continued and increased contracting opportunities

Strategy 1.4:

Continued and increased other funding including foundation, advertising, Kroger rewards, donations etc.

Timeline for Implementation: Present to January 2020

Action Steps:

- *Collect data and financial histories*
- *Request and advocate for 5311 funding*
- *Explore 5310 funding*
- *Apply for other grant funding for the Logan Public Transit program*
- *Explore other funding sources*
- *Promote Kroger Rewards*
- *Develop advertising program*
- *Promote contracting opportunities*

Parties Responsible for Leading Implementation: Hocking Athens Perry Community Action, Logan Public Transit,

Parties Responsible for Supporting Implementation: Ohio Department of Transportation, Federal Transit Administration

Resources Needed: Funding, staff time, contract services, building space, vehicles, publications or printing, local cash, technology, capital needs

Potential Cost Range: Dependent on increases allowable

Potential Funding Sources: 5311 program, 5310 Program, Medicaid, foundations, Kroger rewards, advertising on vehicles, private donations, community organizations, levy, tax income

Performance Measures/Targets: Increase of funding, application for fund, number of new contracts, advertising revenue being generated

Goal #2:

CREATION OF A HOCKING COUNTY MOBILITY MANAGEMENT PROGRAM

Need(s) Being Addressed: Currently there is a lack of knowledge about current transportation options and needs, the coordination of services, advocacy for transportation, and education and utilization of services.

Strategy 1.1:

Survey, planning and public meeting results have shown an overall lack of knowledge of current transportation services available. A lack of coordination efforts between existing transportation providers in the county. A mobility program will educate the community, perform transit training, help connect individuals to transportation options, advocate for transportation in planning meetings, and encourage the coordination of services in the County.

Timeline for Implementation: Present to completion of goals

Action Steps:

- Identify local match
- Apply for 5310 funding for 2020
- Identify support other than 5310 funding to initiate project.
- Explore looking at regional mobility coordination

Parties Responsible for Leading Implementation: Transportation Committee, HAPCAP

Parties Responsible for Supporting Implementation: Hocking County, City of Logan, County Social Service Providers, Ohio Department of Transportation

Resources Needed: Funding Sources for Mobility Management programs

Potential Cost Range: \$100,000

Potential Funding Sources: Federal Transportation Programs, Ohio Department of Transportation, Hocking County, City of Logan, Hocking County Children Services, South Central Department of Job & Family Services, Hocking County Board of Developmental Disabilities & other Social Service Providers.

Performance Measures/Targets:

- Establishment of Hocking County Mobility Management Programs
- Increase of transportation use & coordination
- Completion of goals as listed in the Hocking County Coordinated Transportation Plan 2018

Goal #3:

COORDINATION OF TRANSPORTATION SERVICES

Need(s) Being Addressed: Gaps throughout the community and within transportation providers of existing knowledge of offered services and requirements for service.

Strategy 1.1:

A coordination of efforts and services would allow more residents to travel to more areas of the County and potentially provide more transportation options to individuals.

Timeline for Implementation: Ongoing

Action Steps:

- Engage more partners and stakeholders in the Transportation Committee
- Foster partnership with local social service providers
- Utilize the information in the Coordinated Transportation Plan to identify gaps and coordination possibilities
- Begin a coordination of outreach efforts and promotion of existing services
- Promote training opportunities among providers
- Explore feeder system development to GoBus

Parties Responsible for Leading Implementation: Transportation Committee

Parties Responsible for Supporting Implementation: Ohio Department of Transportation, local transportation providers

Resources Needed: Funding, staff time, local participation, technology

Potential Cost Range: Dependent on specific outreach efforts

Potential Funding Sources: Federal Transportation Programs, Ohio Department of Transportation, Hocking County, City of Logan, Hocking County Children Services, South Central Department of Job & Family Services, Hocking County Board of Developmental Disabilities & other Social Service Providers.

Performance Measures/Targets:

- Number of new partnerships
- Number of coordinated training opportunities
- Ongoing participation in coordination meetings
- Conducting a coordinated transportation event
- Feeder system development for GoBus

Goal #4:

EXPANSION OF WEEKDAY OPERATING HOURS

Need being addressed: Unavailability of public transportation services connecting residents to job access, health care, shopping, and educational opportunities.

Strategy 1.1:

Research and implement an expansion of service hours to start at 6am and end at 8pm to connect rural areas of the county to resources in the city.

Timeline for Implementation: Present to January 2023

Action Steps:

- *Identify funding sources*
- *Create a pilot project based on data and public input*

Parties Responsible for Leading Implementation: Logan Public Transit

Parties Responsible for Supporting Implementation: Ohio Department of Transportation, Federal Transit Administration

Resources Needed: Funding, staff time, contract services, building space, vehicles, publications or printing, local cash, technology, capital needs

Potential Cost Range: Dependent on routes and frequency of services

Potential Funding Sources: Federal programs, State of Ohio general funds, Ohio Elderly and Disabled Fare Assistance Program, Hocking County, Department of Job and Family Services route support, City of Logan income tax matching funds, local fare reimbursements, local service contracts, transportation tax levy.

Performance Measures/Targets:

- A completed pilot budget of the project
- Application of funding sources completed
- Expansion of services

Goal #5:

CREATION OF WEEKEND SERVICES

Need(s) Being Addressed: Accessible, public, and affordable door-to-door van services are currently operating Monday through Friday making it difficult for residents to travel Saturday & Sunday, including seniors and disabled individuals.

Strategy 1.1:

Implement additional operating days to include Saturday and Sunday including vans and drivers into current accessible, public, and affordable door-to-door van services. Continued coordination efforts of services between transportation providers.

Timeline for Implementation: Present to January 2023

Action Steps:

- *Additional surveys should be completed to determined demand*
- *Identify potential funding opportunities and partnerships*
- *Create a pilot project based on data and public input.*

Parties Responsible for Leading Implementation: Transportation Committee, Logan Public Transit

Parties Responsible for Supporting Implementation: Ohio Department of Transportation, Federal Transportation Administration

Resources Neede: funding, staff time

Potential Cost Range: Dependent on level of capacity added.

Potential Funding Sources: Hocking County, Department of Job and Family Services route support, City of Logan income tax matching funds, local service contracts, and transportation tax levy.

Performance Measures/Targets:

- Identify the amount of additional capacity needed
- A completed pilot budget of the additional capacity
- Application of funding sources completed
- Addition of capacity

Goal #6:

EXPANSION OF SERVICE COVERAGE AREA COUNTY WIDE

Need(s) Being Addressed: Unavailability of affordable public transportation services in rural and outlying areas of the county limiting residents access to employment opportunities, health care appointments, social events, shopping and educational facilities.

Strategy 1.1:

Implement an expansion of current services to connect rural areas of the county to resources in the city.

Timeline for Implementation: Present to January 2023

Action Steps:

- *Identify funding sources.*
- *Create a pilot project based on data and public input.*

Parties Responsible for Leading Implementation: Hocking Athens Perry Community Action, Logan Public Transit

Parties Responsible for Supporting Implementation: Ohio Department of Transportation, Federal Transit Administration

Resources Needed: Funding, staff time, contract services, capital needs

Potential Cost Range: Dependent on routes and frequency of services

Potential Funding Sources: Hocking County, Department of Job and Family Services route support, City of Logan income tax matching funds, local service contracts, transportation tax levy.

Performance Measures/Targets:

- A completed pilot budget of the project
- Funding secured
- Expansion of services

Goal #7:

AFFORDABLE FARES FOR TRANSPORTATION SERVICES

Need(s) Being Addressed: Low-Income families and individuals, seniors, and individuals with disabilities are currently unable to utilize transportation options due to financial restrictions.

Strategy 1.1:

Conducting outreach for individuals and social service agencies about current affordable transportation options. Collect data and support for lowered or free fares in partnership with transportation providers and their funding sources.

Timeline for Implementation: January 2018 to January 2023

Action Steps:

- *Document need of lowered or free fares*
- *Conduct outreach of lowered or free fares*
- *Create a pilot project*
- *Identify potential funding sources*

Parties Responsible for Leading Implementation: Individual transit providers

Parties Responsible for Supporting Implementation: Local transportation providers and funding sources

Resources Needed: Funding, staff time

Potential Cost Range: Dependent on project scale

Potential Funding Sources: Varies by service provider and type.

Performance Measures/Targets:

- Completion of needs study.
- Completion of budget and funding needed to reduce fares.
- Application and awarding of funding.
- Completion of lowered or free fares.

Goal #8:

CREATE A COUNTY WIDE ACTIVE TRANSPORTATION PLAN

Need(s) Being Addressed: Lack of education, access, infrastructure, planning & policy, and data initiatives related to active transportation options and complete streets policies.

Strategy 1.1:

Active transportation plans are dedicated to increasing the safety of active transportation users and increase the number of residents participating in active transportation. These plans includes a variety of goals such as implementing Complete Streets policies, installing bus stops and benches, creating safe pedestrian crossings and walks, and expanding bike paths and lane infrastructure.

Timeline for Implementation: Present to January 2023

Action Steps:

- *Create an Active Transportation team*
- *Create an Active Transportation Plan with a local team*
- *Conduct outreach, education, and advocacy regarding the Active Transportation Plan*
- *Collect data and evaluation measures*

Parties Responsible for Leading Implementation: Transportation Committee, Hocking Athens Perry Community Action, Hocking/Logan Rails to Trails Committee

Parties Responsible for Supporting Implementation: Hocking Athens Perry Community Action, Department of Transportation, Ohio Department of Health

Resources Needed: Funding, staff time, building space, publications and printing, local cash, capital needs

Potential Cost Range: Dependent of projects currently underway.

Potential Funding Sources: Ohio Department of Natural Resources, Ohio Department of Health, Community Foundations, City of Logan, Hocking County, Buckeye Hills Regional Transportation Planning Organization

Performance Measures/Targets:

- Track amount of Active Transportation related events
- Increase in amount of transportation signage
- Funding awarded for projects
- Miles of infrastructure created
- Amount of Active Transportation policies passed
-

VI. Plan Adoption

The Hocking County Coordinated Transportation Plan was adopted by the Hocking County Coordinated Transportation Planning Committee, a group of local organizations including an older adult and an individual with a disability.

The Hocking County Coordinated Plan Planning Committee voted on the adoption of this document.

Appendix A: List of Planning Committee Participants

The planning committee consists of representation from local agencies as well as participation of individuals with disabilities, older adults, and members of the general public. More information about the planning committee is available upon request by contacting

Agency Representation

Name	Agency
Audie Wykle	Hocking County Regional Planner
Fred Hawk	President, Logan City Council
Rog Stivison	Logan Public Transit
Marjorie Moore	Scenic Hills Senior Center
Mary Clark	Hocking Valley Industries Board
Beth Hackney	Hocking County Board of DD
Kelly Taulbee	Hocking County Health Department
Jordy Stringer	Southeastern Ohio Center for Independent Living
Jessica Stroh	Hocking Athens Perry Community Action
Melissa Howdyshelt	South Central DJFS
Karen Pawloski	Buckeye Hills Regional Council
Melody Turley	Head Start

In addition to participants listed above, the planning process also included representation of older adults, people with disabilities, and members of the general public. In addition to hosting a planning committee, HAPCAP and other planning committee members also conducted a wide variety of activities designed to increase involvement of community stakeholders in identifying community resources, addressing community needs, and setting goals and priorities. More information about the efforts that occurred is available upon request. To request additional information please contact:

Carolyn Conley
 Hocking Athens Perry Community Action
 740-767-4500
carolyn.conley@hapcap.org

Appendix B: List of Annual Reviews and Plan Amendments

It is required that this plan be reviewed by the planning committee annually. For more information on when the next annual review will occur, how to be involved in the annual review process or to request information on how to make changes or corrections to this plan between annual reviews, please contact:

Carolyn Conley
 Hocking Athens Perry Community Action
 740-767-4500
carolyn.conley@hapcap.org

Appendix C: Definitions

There are several terms used throughout the plan that may be unique to transportation providers or human service agencies. The terms are defined here for reference.

Coordination – Collaborative efforts toward understanding and meeting the mobility needs in the most appropriate, cost effective, and responsive manner.

FAST Act – Congress established the funding for Federal Transit Administration programs through authorizing legislation that amends Chapter 53 of Title 49 of the U.S. Code. On December 4, 2015, President Obama signed the Fixing America’s Surface Transportation (FAST) Act, reauthorizing surface transportation programs through Fiscal Year 2020.

Gaps in Service – A break in the continuity of available transportation resources such as a break between hours of operation or a break between two or more geographic areas.

Lead Agency – The organization responsible for facilitating outreach; composing a plan that meets the requirements of current Federal and State legislation; maintaining documentation from the planning process and making it available upon request; and leading stakeholders through annual reviews, amendments, and updates of the plan. The Lead Agency also is responsible for submitting the adopted Coordinated Plan and all amendments or updates to participating stakeholders and ODOT.

Planning Committee – (indicate if the planning committee has another formal name) The Planning Committee is composed of key community stakeholders. The Planning Committee members agree to actively participate in the planning process and act as the plan advisory and adopting entity.

Ridership – The total number of passengers who boarded transportation vehicles are counted each time they board a vehicle.

Section 5310 Program – Enhanced Mobility of Seniors & Individuals with Disabilities (49 U.S.C. 5310) provides Federal formula funding for the purpose of assisting private nonprofit groups in meeting the transportation needs of older adults and people with disabilities when the transportation service provided is unavailable, insufficient, or inappropriate to meeting these needs. The program aims to improve mobility for seniors and individuals with disabilities by removing barriers to transportation service and expanding transportation mobility options.

Section 5311 Program – The Formula Grants for Rural Areas program provides capital, planning, and operating assistance to states to support public transportation in rural areas with populations of less than 50,000 where many residents often rely on public transit to reach their destinations. The program also provides funding for state and national training and technical assistance through the Rural Transportation Assistance Program. Sub recipients may include state or local government authorities, nonprofit organizations, and operators of public transportation or intercity bus service.

Section 5307 Program – The Urbanized Area Formula Grants program (49 U.S.C. 5307) makes federal resources available to urbanized areas and to governors for transit capital and operating assistance in urbanized areas and for transportation-related planning. An urbanized area is an incorporated area with a population of 50,000 or more.

Transportation – Transportation is broadly defined to include traditional transit, human service agency services, on-demand (taxi-like) services, bicycle and pedestrian programs and amenities.

Unmet Transportation Needs – Transportation that is wanted or desired but is not currently available.

Appendix D: Hocking County Transportation Survey: General Public

Hocking County Transportation Needs Public Survey

We want to hear from you!

As we try to better understand what transportation needs Hocking County has, please help us learn a little about what transportation you use, what gaps you see in our community, and what you would like to see transportation in Hocking County look like in the future by filling out this survey.

This information will be incorporated into The Hocking County Coordinated Transportation Plan. This Coordinated plan will address these issues and pinpoint strategies for important changes to transportation in our community.

Transportation for the public is an important part of our community. In the upcoming months public round tables regarding transportation will be held throughout Hocking County that anyone can attend. Feel free to share this survey with family, neighbors, friends, coworkers, or clients.

If you would like more information on the upcoming public forums, have any questions, or need assistance filling out this survey, please contact the

Hocking County Mobility Specialist,
Sean Brooks
Phone: 740-767-4500 Ext. 2185
Email: sean.brooks@hapcap.org

I am (Check one box):

- Age 0-20
- Age 21-40
- Age 41-64
- Age 65 +

Other:

Are you currently a student?

- Yes
- No

If you are currently a student, what school do you attend? Your answer

Your answer

Are you a Hocking County resident?

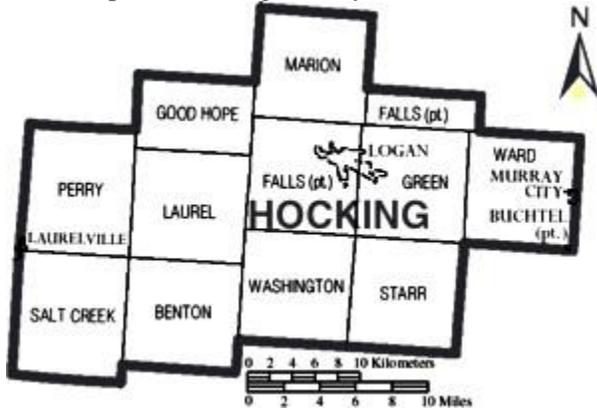
- Yes
- No

What city or village do you live in?

- City of Logan

- Buchtel
- Murray City
- Laurelville
- Haydenville
- Carbon Hill
- Hide-A-Way Hills
- Other:

Townships of Hocking County



If you do not live in the cites or villages listed above, what township do you live in? Refer to the map above for assistance.

- Benton Township
- Falls Township
- Good Hope Township
- Green Township
- Laurel Township
- Marion Township
- Perry Township
- Salt Creek Township
- Starr Township
- Ward Township
- Washington Township
- Other:

Including you, how many people are in your household? (Check one box)

- 1
- 2
- 3
- 4
- 5

Other:

How far away is your place of employment from your home?

- 0-5 miles
- 6-10 miles
- 11-20 miles
- 21-30 miles
- 30+ miles
- I am not currently employed

- Other:

I consider myself (Check all that apply to you):

- Disabled
- Low Income
- Elderly (60+)
- None of the above

Places I need to go (Check all that apply to you):

- to work
- to school / class
- to the doctor
- to the hospital
- to a drugstore / pharmacy
- to childcare
- to a grocery store
- to a department store
- to visit family and friends
- to a social event
- to court / legal services
- to Job and Family services
- to the Social Security Office
- to congregate meal sites / food pantries
- to church / religious services
- to a civic event
- to school/ college event
- to dialysis appointments
- to a destination in the City of Logan
- to a destination outside of the City
- to a destination outside of Hocking County
- Other:

How I get to my destination (Check all that apply to you):

- I walk
- I ride a bicycle
- I use public transportation
- I drive my own car
- I ride with a friend
- I ride with a family member
- I call a social service provider
- I use a door-to-door van service
- I use a taxi
- Other:

How often do you miss work because you are unable to get there?

- One time a week
- One time a month
- One time every three months
- One time a year
- Never
- Other:

How often do you miss medical or counseling appointments because you are unable to get there?

- One time a week
- One time a month
- One time every three months
- One time a year
- Never
- Other:

How often do you miss legal or benefit assistance appointments because you are unable to get there?

- One time a week
- One time a month
- One time every three months
- One time a year
- Never
- Other:

I need a ride from someone else (Check how often):

- Every day
- One time a week
- Two times a week
- One time a month
- Two times a month
- Never
- Other:

In the past six months, which of the following statement have been true for you: (Check all that apply)

- I do not have a drivers license
- My drivers license is suspended
- I do not have car insurance
- I can't afford car insurance
- I can't afford gasoline
- I do not have a vehicle
- My vehicle is broken down
- My vehicle is not reliable
- I can't afford to use a taxi service
- Other:

Regarding public transportation, which of the following are true for you (Check all that apply)

- It doesn't come to where I live
- It doesn't go to where I want to go
- I don't know how to use it / the maps
- The service hours do not work with my schedule
- I can't afford it
- It's not accessible for me
- It is unsafe
- I don't ride public transportation
- Other:

I am aware of transportation services that are available in Hocking County (Check yes or no):

- Yes
- No
- Other:

If you checked yes, what transportation options are you aware of in Hocking County?

Your answer

I use public transportation (Check yes or no)

- Yes
- No
- Other

If you check yes, please list what public transportation options you use in Hocking County:

Your answer

How much do you spend on transportation services in one month?

- \$0
- \$1-5
- \$5-10
- \$10-20
- \$20-30
- \$30+
- I don't use public transportation
- Other:

What improvements should be made to the current transportation services in Hocking County?

Your answer

If you do not use Hocking County's transportation services, why not?

Your answer

If you would like to be contacted about transportation options available in Hocking County or would like to see the results of this survey, please leave a phone number or email address:

Hocking County Transportation Survey for Individuals age 60+

We want to hear from you!

As we try to better understand what transportation needs Hocking County has, please help us learn a little about what transportation you use, what gaps you see in our community, and what you would like to see transportation in Hocking County look like in the future by filling out this survey.

This information will be incorporated into The Hocking County Coordinated Transportation Plan. This Coordinated plan will address these issues and pinpoint strategies for important changes to transportation in our community. Transportation for individuals aged 60 years or more is an important part of our community. In the upcoming months public round tables regarding transportation will be held throughout Hocking County that anyone can attend.

Feel free to share this survey with family, neighbors, friends, coworkers, or clients.

If you would like more information on the upcoming public forums, have any questions, or need assistance filling out this survey, please contact the

Hocking County Mobility Specialist,
Sean Brooks
Phone: 740-767-4500 Ext. 2185
Email: sean.brooks@hapcap.org

I am (Check one box)

- Age 60-65
- Age 66-70
- Age 71-75
- 76-80
- 80+
- Other:

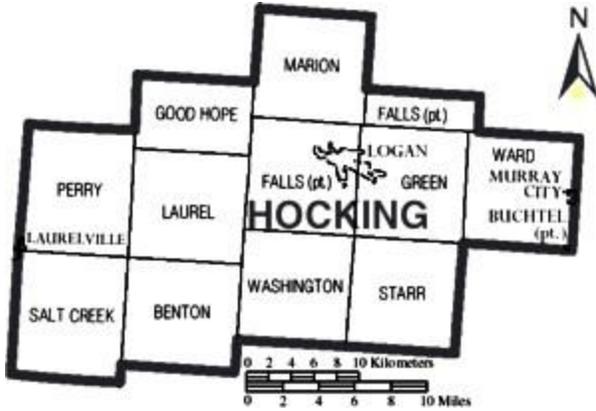
Are you a Hocking County resident?

- Yes
- No

What city or village do you live in?

- City of Logan
- Buchtel
- Murray City
- Laurelville
- Haydenville
- Carbon Hill
- Hide-A-Way Hills
- Other:

Townships of Hocking County



If you do not live in the cities or villages listed above, what township do you live in? Refer to the map above for assistance.

- Benton Township
- Falls Township
- Good Hope Township
- Green Township
- Laurel Township
- Marion Township
- Perry Township
- Salt Creek Township
- Starr Township
- Ward Township
- Washington Township
- Other:

Including you, how many people are in your household? (Check one box)

- 1
- 2
- 3
- 4
- 5
- I live in an assisted living facility
- Other:

Are you currently able to drive?

- Yes
- No
- Other:

Are there any circumstances under which you would prefer not to drive? (Check all that apply)

- At night time
- To a destination more than 3 miles away
- To a medical appointment when I am not feeling well
- On high-speed highways or interstates
- To an area of town that I do not know very well
- I do not drive
- Other:

If you are not currently able to drive, why not? (Check all that apply)

- I do not have my drivers licence
- I do not have a vehicle
- I can't afford car insurance
- My licence is suspended
- It is unsafe
- I am temporarily disabled
- My car is broken down
- My car is not reliable
- I can't afford gasoline
- Other:

If you drive, to which of the following local destinations do you drive (Check all that apply)

- to shopping / grocery store / bank
- to medical / dental appointments
- to social outings
- to religious Services
- to school
- to work
- to childcare
- to a drugstore / pharmacy
- to visit family and friends
- to dialysis appointments
- to congregate meal sites / food pantries
- to Job and Family services
- to the Social Security office
- to a destination in the City of Logan
- to a destination outside of the City of Logan
- to a destination outside of Hocking County
- I don't drive to any destinations
- Other:

How do you get to your destinations? (Check all that apply to you)

- I walk
- I ride a bicycle
- I drive my own car
- I call a friend for a ride
- I call a family member for a ride
- I call a social service provider
- I ride public transportation
- I use a door-to-door van service
- I use a taxi service
- Other:

How often do you have medical appointments that are located outside of Hocking County?

- Once a week
- Once a month
- Once a year
- Other:

Have you ever missed a medical appointment due to a lack of transportation?

- Yes
- No

- Other:
- Option 4

Have you ever missed a social event due to a lack of transportation?

- Yes
- No
- Other:

What days of the week are difficult for you to find transportation services? (Check all that apply)

- Monday
- Tuesday
- Wednesday
- Thursday
- Friday
- Saturday
- Sunday

If you depend on others for any of your trips, who do you depend on? (Check all that apply)

- Spouse
- Children / Other relatives
- Friends / Neighbors
- Private services (taxis)
- Public services (bus system, Medicaid-paid transportation)
- Volunteers (from churches or non-profit organizations)
- Other:

Over the past 3 months, how much did you rely on family, friends, or neighbors for transportation?

- For all of my trips
- For about 75% of my trips
- For about 50% of my trips
- For about 25% of my trips
- For none of my trips
- Other:

Over the past 3 months, how much did you rely on public transportation (bus, door-to-door van service)

for transportation?

- For all of my trips
- For about 75% of my trips
- For about 50% of my trips
- For about 25% of my trips
- For none of my trips
- Other:

How much do you spend on transportation services in one month?

- \$0
- \$1-5
- \$6-10
- \$10-20
- \$20-30
- \$30+
- Other:

Regarding public buses, which of the following are true for you? (Check all that apply)

- I do not know if we have a public transportation system
- I do not have enough information about times, routes, etc. to use them
- I do not feel safe taking public transit
- It takes too long to get to destinations
- Service is not reliable
- I cannot afford to pay for them
- I do not wish to use this service
- Service is not offered to destinations I want to visit
- The service is not provided near where I live
- They do not operate at times when I need to travel
- I do not use the public bus system
- I use the public bus system and have no issues
- Other:
- Option 14

Regarding door-to-door van services which of the following are true for you? (Check all that apply)

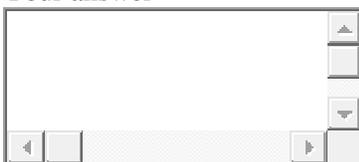
- I am not eligible to use these services
- I am not familiar with how to use these services
- These services are not provided where I live
- I have to schedule these services too far in advance to be useful
- These services are often full when I call for a ride
- These services do not feel safe
- These services are too expensive
- It takes too long to travel using these services
- I do not use a door-to-door van service
- I use a door-to-door van service and I have no issues
- Other:

Regarding private transportation services (taxi), which of the following are true for you? (Check all that apply)

- I am not familiar with who provides these services
- These services do not feel safe
- These services are too expensive
- These services are not provided where I live
- These services do not operate at times when I need to travel
- I cannot use these services for health reasons
- These services are not reliable
- I do not use a taxi service
- I use a taxi service and I have no issues
- Other:

What improvements could be made to the transportation options available to individuals aged 60 or more in Hocking County?

Your answer



If you do not use Hocking County's transportation services, why not?

Your answer



If you would like to be contacted about transportation options available to you or would like to see the results of this survey, please leave a phone number or email address:

Hocking County Transportation Survey for Individuals with Disabilities

We want to hear from you!

As we try to better understand what transportation needs Hocking County has, please help us learn a little about what transportation you use, what gaps you see in our community, and what you would like to see transportation in Hocking County look like in the future by filling out this survey.

This information will be incorporated into The Hocking County Coordinated Transportation Plan. This Coordinated plan will address these issues and pinpoint strategies for important changes to transportation in our community. Transportation for individuals with disabilities is an important part of our community. In the upcoming months public round tables regarding transportation will be held throughout Hocking County that anyone can attend.

Feel free to share this survey with family, neighbors, friends, coworkers, or clients.

If you would like more information on the upcoming public forums, have any questions, or need assistance filling out this survey, please contact the

Hocking County Mobility Specialist,

Sean Brooks

Phone: 740-767-4500 Ext. 2185

Email: sean.brooks@hapcap.org

I am (Check one box):

- Age 0-20
- Age 21-40
- Age 41-64
- Age 65 +
- Other:

Are you a Hocking County resident?

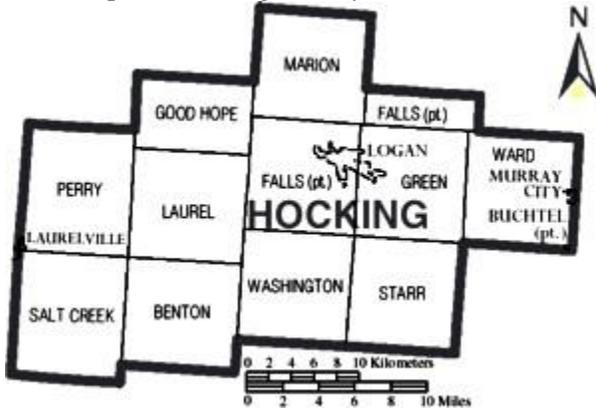
- Yes

- No
- Other:

What city or village do you live in?

- City of Logan
- Buchtel
- Murray City
- Laurelville
- Haydenville
- Carbon Hill
- Hide-A-Way Hills
- Other:

Townships of Hocking County



If you do not live in the cities or villages listed above, what township do you live in? Refer to the map

above for assistance.

- Benton Township
- Falls Township
- Good Hope Township
- Green Township
- Laurel Township
- Marion Township
- Perry Township
- Salt Creek Township
- Starr Township
- Ward Township
- Washington Township
- Other:

Are you currently a student?

- Yes
- No

Other:

If you are a student, what school do you attend? Your answer

Your answer

Including you, how many people live in your household?

- 1
- 2
- 3
- 4
- 5
- 6+
- More than 6
- Other:

What is your disability (Check all that apply)?

- Developmental
- Mobility (walker / wheelchair)
- Hearing
- Vision
- Other:

What do you use transportation services for? (Check all that apply)

- To or from work/job
- Attending a Day Hab
- Medical / health appointments
- Government Services (Social Security office, Job and Family Services office, etc.)
- Grocery shopping / bank / errands
- Religious services
- Visit family, friends
- To congregate meal sites / food pantries
- To or from childcare
- To or from school
- To or from social entertainment or community events
- To the drugstore / pharmacy
- Other:

What kind of transportation do you use now to get where you want and need to go? (Check all that you use.)

- I walk
- I ride a bike
- I drive my own car
- I ride the public bus
- I use a taxi service
- I ride with family members / neighbors / friends
- I ride with a care taker
- I use a door-to-door van service
- I use Non-Medical Transportation services (NMT)
- Other:

How far away is your place of employment from your home?

- 0-5 miles
- 6-10 miles

- 11-15 miles
- 16-20 miles
- 20-30 miles
- 30+
- I am not currently employed
- Other:

How often do you have medical appointments?

- Once a week
- Twice a week
- Once a month
- Twice a month
- Once a year
- Twice a year
- Other:

Do you often have medical appointments outside of Hocking County?

- Yes
- No

Other:

Have you ever missed an appointment due to a lack of transportation?

- Yes
- No

Other:

What problems do you have getting the transportation you want? (Check all that apply)

- It doesn't come where I live
- It doesn't go where I want to go
- The service hours do not work with my schedule
- I can't afford it
- It's not accessible
- I need a personal assistant to be able to ride with me
- I don't know how to use it
- I don't have any problems getting the transportation that I want
- Other:

If you have a temporary emergency situation, what type of transportation do you use?

- Public Transportation (Bus or vans)
- Private Transportation (Taxis)
- Ambulance
- Call family, friends, or neighbors to drive me
- Have a care taker driver me
- Other:

What days of the week are the most difficult for you to use public transportation? (Check all that apply)

- Monday
- Tuesday
- Wednesday
- Thursday

- Friday
- Saturday
- Sunday

How much do you spend on transportation services per month?

- \$0
- \$1-\$10
- \$10-\$20
- \$20-\$30
- \$30 +
- Other:

How can transportation for individuals with disabilities be improved in Hocking County?

Your answer

If you would like to be contacted about transportation options available in Hocking County or would like to see the results of this survey, please leave a phone number or email address:

Hocking County Non-Profit / Social Services Agency Transportation Survey

We want to hear from you!

As we try to better understand what transportation needs Hocking County has, please help us learn a little about what transportation you use, what gaps you see in our community, and what you would like to see transportation in Hocking County look like in the future by filling out this survey.

This information will be incorporated into The Hocking County Coordinated Transportation Plan. This Coordinated plan will address these issues and pinpoint strategies for important changes to transportation in our community. Transportation is an important part of our community. In the upcoming months public round tables regarding transportation will be held throughout Hocking County that anyone can attend.

Feel free to share this survey with family, neighbors, friends, coworkers, or clients.

If you would like more information on the upcoming public forums, have any questions, or need assistance filling out this survey, please contact the

Hocking County Mobility Specialist,
Sean Brooks
Phone: 740-767-4500 Ext. 2185
Email: sean.brooks@hapcap.org

Name of agency / organization? (Optional)

Your answer

Contact Information: (Optional)

Your answer

What service(s) does your organization offer?

- Medical Services
- Social Services
- Children & Family Services
- Disabled Services
- Youth Services
- Senior Services
- Other:

Is your organization located in Hocking County?

- Yes
- No

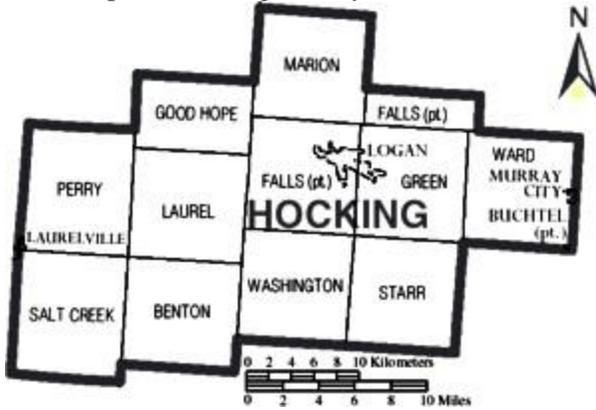
What city or village is your organization located? (Check all that apply if you operate in multiple locations)

- City of Logan
- Buchtel
- Murray City
- Laurelville
- Haydenville
- Carbon Hill
- Hide-A-Way Hills
- The organization is not located in the cities or villages listed above
- Other:

If your organization is not located in the cities or villages listed above, what township is your organization located in? Refer to the map below for assistance.

- Benton Township
- Falls Township
- Good Hope Township
- Green Township
- Laurel Township
- Marion Township
- Perry Township
- Salt Creek Township
- Starr Township
- Ward Township
- Washington Township
- Other:

Townships of Hocking County



What area does your organization serve?

- Hocking County
- Certain regions of Hocking County
- Other:

If you only serve a certain area of Hocking County, what area do you serve?

Your answer

Would you consider transportation a barrier for community members to get to your organization / events / appointments?

- Yes
- No
- Other:

How important is it for clients to have transportation to utilize your services?

Not Important at all

- 1
- 2
- 3
- 4
- 5

Extremely Important

Does your organization provide transportation for clients?

- Yes
- No

If you answered yes, is the transportation offered through your organization or through a third party?

- We manage and provide transportation
- We do not provide transportation to our clients
- Other:

Have clients ever missed appointments due to a lack of transportation?

- Yes
- No
- Other:

Have members of the staff missed scheduled work time to provide transportation to a friend or family member?

- Yes
- No
- Other:

If you answered yes, how often does this occur?

- Once a week
- Once a month
- Once a year
- Twice a week
- Twice a month
- Twice a year
- Staff do not miss scheduled work time to provide transportation to a friend or family member
- Other:

Have clients ever been dropped from a program or assistance due to a lack of transportation?

- Yes
- No
- Other:

Are you interested in coordinating with other agencies and transportation providers?

- Yes
- No
- Maybe
- Other:

What could be done to improve transportation options for community members utilizing your services?
Your answer

If your organization would like to be contacted about transportation options available in Hocking County or would like to see the results of this survey, please leave a phone number or email address:

Hocking County Employer Transportation Survey

We want to hear from you!

As we try to better understand what transportation needs Hocking County has, please help us learn a little about what transportation you use, what gaps you see in our community, and what you would like to see transportation in Hocking County look like in the future by filling out this survey.

This information will be incorporated into The Hocking County Coordinated Transportation Plan. This Coordinated plan will address these issues and pinpoint strategies for important changes to transportation in our community. Transportation is an important part of our community. In the upcoming months public round tables regarding transportation will be held throughout Hocking County that anyone can attend.

Feel free to share this survey with family, neighbors, friends, coworkers, or clients.

If you would like more information on the upcoming public forums, have any questions, or need assistance filling out this survey, please contact the

Hocking County Mobility Specialist,
Sean Brooks
Phone: 740-767-4500 Ext. 2185
Email: sean.brooks@hapcap.org

Name of business: (optional)

Your answer

Contact information: (optional)

Your answer

Is your business located in Hocking County?

- Yes
- No

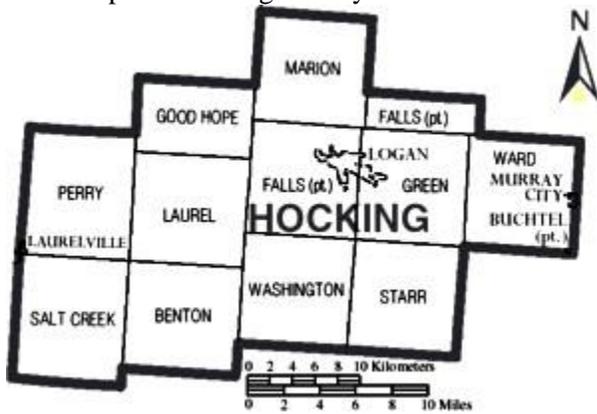
What city or village is your business located in?

- City of Logan
- Buchtel
- Murray City
- Laurelville
- Haydenville
- Carbon Hill
- Hide-A-Way Hills
- Other:

If your business is not located in the cities or villages listed above, what township is your business located in? Refer to the map below for assistance.

- Benton Township
- Falls Township
- Good Hope Township
- Green Township
- Laurel Township
- Marion Township
- Perry Township
- Salt Creek Township
- Starr Township
- Ward Township
- Washington Township
- My business is not located in Hocking County

Townships of Hocking County



How many full-time employees do you currently employ?

Your answer

How many part-time employees do you currently employ?

Your answer

What are the most common means of transportation used by employees to get to your place of employment? (Check all that apply)

- They drive
- They walk
- They ride a bike
- They take public transportation
- The business provides transportation for employees
- They carpool
- Other:

Have any of your employees missed work or been late due to a lack of transportation?

- Yes

- No
- Other:

Have any of your employees been fired or had to quit due to a lack of transportation?

- Yes
- No
- Other:

How far away is your business from a public transportation bus stop?

- 0-2 miles
- 3-5 miles
- 6-10 miles
- 11-20 miles
- 20-30 miles
- 30+ miles
- Other:

Do you have an Active Transportation policy to support employees walking/biking/busing?

- Yes
- No
- Other:

Would you be interested in learning more about an Active Transportation policy for your business?

- Yes
- No

Please provide suggestions to improve transportation options for your employees in Hocking County?

Your answer

If you would like to learn more about transportation options for your employees, free travel training, or would like to know the results of this survey please leave a phone number or email address: