“Hocking Athens Perry Community Action mobilizes resources to empower individuals and communities through advocacy and quality services that promote self-sufficiency and improved quality of life.”
It is mid-August of 2020 as I sit to write this. 2019 feels like a lifetime ago and is difficult to reflect upon while 2020 continues to intensely disrupt our lives and our world. So many have lost their jobs, older adults have struggled to stave off isolation while protecting their health, and even with all of the sacrifices we are making, the COVID case count in the United States just surpassed five million and continues to rise. The shockwaves of the COVID-19 pandemic have also laid bare our nation’s structural socioeconomic and racial inequalities that have left our most vulnerable on the brink of disaster.

When the pandemic first hit Ohio and the demand for food and other services skyrocketed, we were asked how that demand compared to the same time period in 2019—we were shocked that the increase was not that significant for the first quarter of the year. Then we remembered that 2019 began with a government shutdown, massive delays in the issuance of SNAP benefits, and thousands of families reaching out to our Southeast Ohio Foodbank network for help. We are no stranger to a challenge.

This time is also serving as a vivid reminder of how much stronger we are when we come together to help one another. Just one example from 2019: the generous support of our community partners gave us the ability to launch Line 7 for Athens Public Transit, providing connectivity between Albany, Athens, and Nelsonville. The implementation of that pilot project demonstrated the tremendous need for the service and we are proud to report that it has been fully funded for 2020 and beyond. I can’t overstate how proud I am of our community for this: crowdsourced public transit expansion! While we are glad to look back on the accomplishments of 2019 included here, we know that we have so much work to do in the months and years ahead.

Through all of the changes that have, and continue to come our way, we have never wavered in our mission: “to mobilize resources to empower individuals and communities through advocacy and quality services that promote self-sufficiency and improved quality of life.” We will continue to be here, on the front lines in our communities. No matter what happens next. In looking at our work today and into the future as the COVID-19 pandemic brings new challenges, I am reminded of the former Ohio Department of Health Director, Dr. Amy Acton when she said, “I am not afraid. I am determined.”

Thank you for your support and determination in helping us build a more just and equitable community for all.
OUR LEADERSHIP

Kelly Hatas
Executive Director

Mary Anne Kieliszewski
Director of Finance & Administration

Chris DeLematre
Director of Child Development

Glen Crippen
Director of Housing & Community Development

Jessica Stroh
Director of Community Services

Carolyn Conley
Director of Transportation

Andrew Mayle
Director of Food & Nutrition
## FINANCIALS

### Revenue

<table>
<thead>
<tr>
<th>Activity</th>
<th>Revenue</th>
<th>Expense</th>
<th>Net</th>
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<tbody>
<tr>
<td>Housing &amp; Community Development</td>
<td>$2,359,796</td>
<td>$2,111,825</td>
<td>$247,971</td>
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<tr>
<td>Child Development</td>
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<td>$5,008,528</td>
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<tr>
<td>Food &amp; Nutrition</td>
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<td>$5,703,590</td>
<td>($32,929)</td>
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<td>Management &amp; General</td>
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<td>($231,038)</td>
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<td>Community Service Programs</td>
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<td>$5,043,110</td>
<td>($34,799)</td>
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<tr>
<td>Transit</td>
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<td>$7,177,689</td>
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<tr>
<td>Fundraising</td>
<td>$406,534</td>
<td>$126,837</td>
<td>$279,697</td>
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<tr>
<td><strong>Total Revenue</strong></td>
<td><strong>$26,315,067</strong></td>
<td><strong>$25,493,183</strong></td>
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### Expenses

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<td>Depreciation</td>
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<td>Travel</td>
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<td>Equipment</td>
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<tr>
<td>Other Costs</td>
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<tr>
<td>Indirect</td>
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<td><strong>Total Expenses</strong></td>
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### Funding By Activity

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### Ending Net Assets As Of 12/31/19: $10,544,821
Jennifer Farnsworth, Director of the Newport Community Food Pantry in Washington County
2019 had a rocky start. Many social service programs were nervous about the prolonged effects of the federal government shutdown, which left many low-income families uncertain about the road ahead.

People like Jennifer Farnsworth found themselves on the front lines of the shutdown, which caused a lapse in coverage for the Supplemental Nutrition Assistance Program (SNAP), otherwise known as food stamps.

Jennifer reached out a helping hand to food insecure families in Washington County through her operation at the Newport Community Food Pantry.

In an effort to bridge the “SNAP Gap,” OhioHealth O’Bleness Hospital and Hunger Solutions of the Mid-Ohio Valley offered generous donations to the Southeast Ohio Foodbank & Kitchen. These funds allowed for the order and delivery of Foodbank inventory at no additional cost to the member pantries. Knowing her community would be deeply affected by the lapse in SNAP coverage, Jennifer jumped at the opportunity.

“Many people are in survival mode,” she says. “We see people with diseases like cancer, we see senior citizens raising their grandchildren, and we see working families who just aren’t making enough to get by.”

Jennifer is just the person you would want to see in a crisis. She is calm, caring, and her empathy certainly reaches her core. She has Narcan and Trauma-informed Care training. Volunteers at the pantry see one patron or family at a time, which not only gives a sense of privacy and security, but a sense of family and community in difficult times.

“We couldn’t do what we do in this remote end of the county without help from the rest of the region,” notes Jennifer. “The Marietta Community Foundation, our Family & Children First Council, the local grocery stores. They give us the strength to do what we do. That way, we can help the people who need it.”

The Southeast Ohio Foodbank could not do its work without the dedication of people like Jennifer, the resourcefulness of the communities we serve, and the support of our community partners.
Athens Public Transit broke new ground this year with the launch of Line 7. In late July, the entire county came together to celebrate connections to Nelsonville and Albany.

The route to Nelsonville and Albany was originally a 6-month pilot, but thanks to additional funding from the Ohio Department of Transportation as well as the positive feedback from the community, the route will be funded through 2020.

Before this expansion, Athens Public Transit served the city of Athens, the Plains, and Chauncey. After much input from the community, development from HAPCAP staff, and the support of various community partners, the transit service is now reaching into the western areas of Athens County. Access to transportation means access to resources like education, jobs, food, and medical care. One Athens County resident sent this note to Athens Public Transit following the launch of line 7:

“I started Hocking College and have no car so this route has helped change [my] life. Thank you.”

“Line 7 is a wonderful example of what we can achieve when we work together,” says Jessie Schmitzer, Athens-Hocking Mobility Manager at HAPCAP. “With the overall outpour of support from the community, it’s clear that transportation plays an important role in achieving the goals we, and others, have for our community.”

Athens Public Transit has seen significant growth since 2011, with a 600% increase in ridership. In 2019 alone, they served nearly 500,000 riders, with 1,000 riders on line 7 in its first month of operation.

Funding for the Line 7 pilot was provided by the Osteopathic Heritage Foundation of Nelsonville, OhioHealth O’Bleness Hospital, the Sisters Health Foundation, Integrated Services for Behavioral Health, Hopewell Health Centers, Inc., the Athens County Board of Developmental Disabilities, the Athens County Commissioners, the Athens County Foundation, the Athens County Department of Job & Family Services, the City of Nelsonville, the Village of Albany, and Stuart’s Opera House.
Funders, community partners, elected officials, HAPCAP staff, and the Nelsonville Community cutting the ribbon for Line 7
Naomi, an Athens Head Start student, with her dad, Alan, who is President of HAPCAP’s Parent Policy Council
My name is Naomi. I am 5 years old. I live in The Plains, Ohio.

When I am at Athens Head Start, I play and I go outside sometimes, but I don’t go outside when it’s rainy sometimes. I eat breakfast, but I eat breakfast at home sometimes. And I eat lunch. My favorite thing to eat at school is french toast.

My favorite thing to do at school is see my friends. My teachers are Ms. Abby and Ms. Julia. Sometimes I ride the bus to school. Sometimes I get driven or get picked up in a car.

I once read a book that had a bear in it, but it did not scare me. I also like a book about Frozen. I draw pictures of my dad and my whole family. Well, I don’t draw my whole family because I’m not an artist, but I draw some people with me.

Going to school is important. Because you have to learn.
With over two dozen programs in 11 buildings across three counties, HAPCAP has a lot to offer. All of the forms, eligibility requirements, and changes from year to year or county to county can be overwhelming. Thanks to funding from the Community Services Block Grant, HAPCAP was able to hire two Community Resource Navigators in 2019.

These positions provide a direct point-of-contact for anyone with questions about our programs. Amanda and Angel make sure that each person is aware of all HAPCAP programs, and even if HAPCAP does not directly provide a service, Amanda and Angel will work with our community partners to help that individual with their need.

A life-saving component of the Resource Navigator program has been reconnecting water access and preventing disconnects in our service area. Now, with Amanda and Angel and additional funding from the Community Services Block Grant, our neighbors can restore access to this vital human right.

Amanda and Angel also assist with special projects to help our families and communities. Projects have included bed bug control services, gun lock distributions, harm reduction programs, installation of a giving box, and many more.

Amanda and Angel make an incredible team. Their kindness and desire to make a difference in people’s lives are a tremendous asset to HAPCAP. Their compassion makes it easier for people to further open up about their needs.

“I don’t have a time limit on the amount of time I can spend helping a client,” says Amanda. “It may be 10 minutes or it could be several weeks I am helping to find resources to assist them.”

Angel also enjoys speaking with her clients and the greater community. “The ability to relieve a person’s stress with the programs we offer is why I love doing my job.”

Because of COVID-19, HAPCAP has been awarded additional funds through the Community Services Block Grant. With the success of these positions, HAPCAP is utilizing a portion of the funding to hire a third Community Resource Navigator so that we can have one dedicated to each county in 2020.
Angel Schrader, Community Resource Navigator, at her desk at the Regional Food Center in Logan

COMMUNITY SERVICES
Janice Boyle on the front porch of her Logan home

HOUSING & COMMUNITY DEVELOPMENT
Janice Boyle is one of the friendliest neighbors we have in Hocking County. She is kind, welcoming, and talks to you as if you’ve been friends for years. Our Housing & Community Development Division was honored to assist her with a rehabilitated home as part of the Community Housing Impact and Preservation Program, also known as CHIP.

The CHIP program exists to provide and improve housing for low and moderate-income Ohioans. Based on funding availability, CHIP projects are occurring throughout HAPCAP’s 3-county service area each year. Janice is a Hocking County native, and thanks to her participation in this program, she was able to relocate from Laurelville to Logan to be closer to her family.

The rehabilitated home’s improvements include a rewired electrical system, a new furnace, a new kitchen floor, and new gutters. HAPCAP was able to provide down payment assistance for Janice to acquire the home, but once the rehabilitation work began, the contractors found an unanticipated problem. There was a severe water leak and there was no funding in the contract to cover the repairs.

Luckily, a private donor came forward with the money to restore the water line. This generous individual did not just provide repairs for a water system - they were able to open the doors to a safe, healthy home for Janice and her family. If it were not for this private donation, this project would not have been able to happen.

Thanks to the space afforded by this new home, Janice is able to help take care of her 4-year-old grandson. He has a playroom and there is also room for her adult children to visit as well. She cannot speak highly enough of the community’s collaborative effort to make this possible:

“All this work done by hand. You can just tell they really care...which is so important anymore.”

HAPCAP’s Housing Office is proud of its collaboration with area contractors and local governments. These valuable relationships have provided a place to call home for generations of Southeast Ohioans.
IN 2019....

118
Comprehensive Case Management & Employment Program Participants received full time work

131 homes
were weatherized through WarmChoice and the Home Weatherization Assistance Program

233,000+
miles were traveled by Logan Public Transit and Athens On Demand

252
Children served by preventative & primary health care

14,000+
households were served by the Home Energy Assistance program

3.31 million
dollars were awarded in CDBG infrastructure funds

100,000+
Riders traveled by GoBus

52 families
experiencing homelessness assisted by Head Start

THE SOUTHEAST OHIO FOODBANK SERVED....

10 counties...
...60+ member pantries...
...4,604 square miles...
...and 5 million meals.