



PRESS RELEASE

TO: All Media

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LOCATION: 3 Cardaras Drive, Glouster OH 45732

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COMMUNITY ACTION CONTINUES PIPP Plus and STATE HEAP Programs

Hocking. Athens. Perry Community Action will continue to schedule appointments for the Home Energy Assistance Program (State HEAP). This program is different from the Emergency Home Energy Assistance Program (Winter Crisis Program), which will start on November 1, 2019. Eligible clients for the Home Energy Assistance Program (State HEAP), can receive a benefit in the form of a direct payment toward their energy heating bill beginning in the month of January. Applications that are mailed into the Office of Community Assistance can take 12 to 16 weeks for processing. Households with a total gross income at or below 175% of the Federal Poverty level may be eligible.

Hocking. Athens. Perry Community Action will also continue to schedule appointments for the Percentage of Income Payment Plan (PIPP Plus) program for customers of residential, regulated utilities such as AEP and Columbia Gas. Households with a total gross income at or below 150% of the Federal Poverty level may be eligible. The utility must be in the name of an adult household member.

A list of documentation to bring in for the face-to-face interview:

- Past 30 days of gross income for all household members (12 months of income for seasonal employment, (teachers, bus drivers, landscape, etc.)
- Social Security cards for all members of the household
- Proof of citizenship **for everyone in the household: Following is a list of acceptable documentation:**
 - Birth Certificate/Hospital Records
 - Baptismal Records (only when place and date of birth is shown)
 - Indian Census Record
 - Military Service Record
 - U.S. Passport
 - Verified Citizenship for a current OWF Program
 - Voter Registration Cards
 - Social Security Cards Administered by the Social Security Administration that Do Not include notes regarding work authorization status will be acceptable verification for citizenship
- Copies of your utility bills (primary heating source and electric, if applicable)
- Disconnect notice (if applicable)
- Proof of Disability (if applicable)

- If new service, you will need to bring in the new account number, and proof of address
- If you are coming in to do an application for another household, need a notarized statement from that household giving you permission, or a copy of the power of attorney (health/medical POA is not acceptable)

Appointments can be obtained by calling an Integrated Voice Response (IVR) system. The IVR scheduling system will be available 24 hours a day 7 days a week. This scheduling system can be reached by calling toll free **1.844.625.8777**. A **very limited** amount of first-come, first-serve walk-in appointments will be available on a daily basis. We strongly recommend making an appointment due to a very limited amount of walk-in appointments that will be available.

Athens County Residents	Hocking County Residents	Perry County Residents
3 Cardaras Drive	1005 CIC Drive	399 Lincoln Park Drive Ste. B
Glouster OH 45732	Logan OH 43138	New Lexington OH 43764
(740) 767-4500	(740) 385-6813	(740) 342-4113
(800) 686-1093	(800) 385-6813	(800) 273-1513